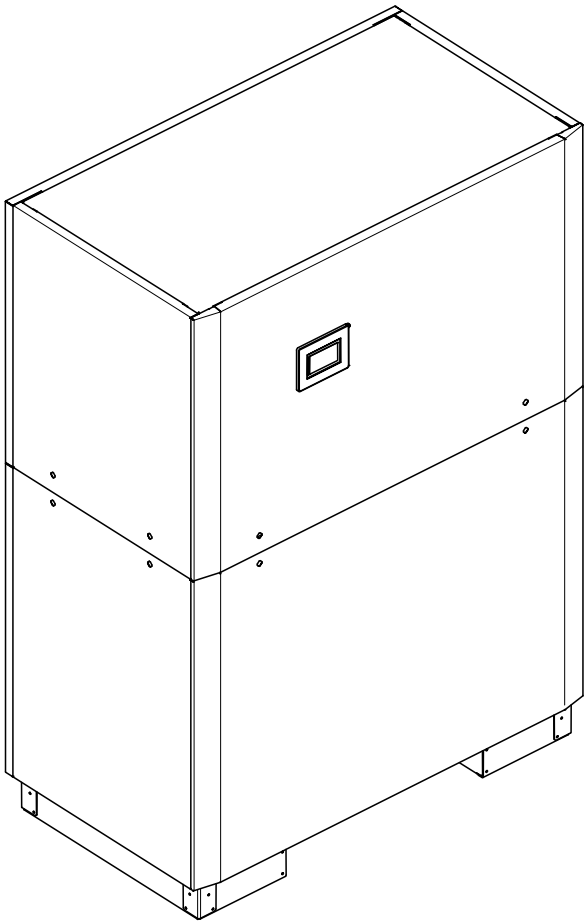
Glen Dimplex Deutschland

Dimplex

WI 120TU



Montage- und Gebrauchsanweisung

Wasser/Wasser-Wärmepumpe für Innenaufstellung

Installation and Operating Instruction

Water-to-Water Heat Pump for Indoor Installation

Instuctions d'installation et d'utilisation

Pompe à chaleur eau-eau pour installation intérieure

Bestell-Nr. | Order no. | No de commande: 452237.66.68b

DE | EN | FR · FD 0509

Table of contents

1 Safety notes EN-2
1.1 Symbols and markings EN-2
1.2 Intended use EN-2
1.3 Legal regulations and directives EN-2
1.4 Energy-efficient use of the heat pump EN-2
2 Intended use of the heat pump EN-3
2.1 Intended purpose EN-3
2.2 Operating principle EN-3
3 Basic device EN-3
4 Accessories EN-4
4.1 Connection flange EN-4
4.2 Remote control EN-4
4.3 Building management system EN-4
5 Transport EN-4
6 Installation EN-5
6.1 General Information EN-5
6.2 Acoustic Emissions EN-5
7 Installation EN-5
7.1 General EN-5
7.2 Connection on the heating side EN-5
7.3 Water quality in heating systems EN-6
7.4 Heat source connection EN-6
7.5 Temperature sensor EN-7
7.6 Electrical connection EN-8
8 Commissioning EN-10
8.1 General Information EN-10
8.2 Preparation EN-10
8.3 Commissioning procedure EN-10
9 Cleaning / maintenance EN-10
9.1 Maintenance EN-10
9.2 Cleaning the heating system EN-10
9.3 Cleaning the heat source system EN-10
9.4 Water quality requirements EN-11
10 Faults / troubleshooting EN-11
11 Decommissioning / disposal EN-11
12 Device information EN-12
13 Product information as per Regulation (EU) No 813/2013, Annex II, Table 2 ..... EN-14

Anhang · Appendix · Annexes ..... A-I
Maßbilder / Dimension Drawings / Schémas cotés ..... A-II
Diagramme / Diagrams / Diagrammes ..... A-III
Stromlaufpläne / Circuit Diagrams / Schémas électriques ..... A-V
Hydraulische Einbindungsschemen / Hydraulic integration diagrams / Schémas d'intégration hydraulique ..... A-XII
Konformitätserklärung / Declaration of Conformity / Déclaration de conformité ..... A-XV

1 Safety notes

1.1 Symbols and markings

Particularly important information in these instructions is marked with CAUTION! and NOTE.

⚠ CAUTION!

Immediate danger to life or danger of severe personal injury or significant damage to property.

i NOTE

Risk of damage to property or minor personal injury or important information with no further risk of personal injury or damage to property.

1.2 Intended use

This device is only intended for use as specified by the manufacturer. Any other use beyond that intended by the manufacturer is prohibited. This requires the user to abide by the relevant project planning documents. Please refrain from tampering with or altering the device.

1.3 Legal regulations and directives

This heat pump is designed for use in a domestic environment according to Article 1, Paragraph 2 k) of EU directive 2006/42/EU (machinery directive) and is thus subject to the requirements of EU directive 2014/35/EU (low-voltage directive). It is thus also intended for use by non-professionals for heating shops, offices and other similar working environments, agricultural establishments and hotels, guesthouses and other residential buildings.

This heat pump conforms to all relevant DIN/VDE regulations and EU directives. Refer to the EC Declaration of Conformity in the appendix for details.

The heat pump must be connected to the power supply in compliance with all relevant VDE, EN and IEC standards. Any further connection requirements stipulated by local utility companies must also be observed.

The heat pump is to be connected to the heat source system and the heating system in accordance with all applicable regulations.

This unit can be used by children aged 8 and over and by persons with limited physical, sensory or mental aptitude or lack of experience and/or knowledge, providing they are supervised or have been instructed in the safe use of the unit and understand the associated potential dangers.

Children must not play with the device. Cleaning and user maintenance must not be carried out by children without supervision.

⚠ CAUTION!

Work on the heat pump must only be performed by authorised and qualified after-sales service technicians!

⚠ CAUTION!

When operating or maintaining a heat pump, the legal requirements of the country where the heat pump is operated apply. Depending on the refrigerant fill quantity, the heat pump must be inspected for leaks at regular intervals by a certified technician, and these inspections must be recorded.

More information can be found in the accompanying log book.

1.4 Energy-efficient use of the heat pump

By operating this heat pump you are helping to protect our environment. Both the heating system and the heat source must be properly designed and dimensioned to ensure efficient operation. It is particularly important to keep water flow temperatures as low as possible. All connected heat consumers should therefore be suitable for low flow temperatures. Raising the heating water temperature by 1 K corresponds to an increase in electricity consumption of approx. 2.5 %. Low-temperature heating systems with flow temperatures between 30 °C and 50 °C are particularly well-suited for energy-efficient operation.

2 Intended use of the heat pump

2.1 Intended purpose

The water-to-water heat pump is to be used exclusively for the heating of heating water. It can be used in newly built or previously existing heating systems. Water is used as the heat carrier. It can be supplied by wells or other water systems.

The circulating pump(s) must be controlled using the heat pump manager.

If function-relevant or safety-relevant pump functions, such as integration of the heat pump into the building management system, are not supported, then this can result in loss of warranty and cause a write-off of the heat pump.

The circulating pump(s) and the heat pump controller must always be ready for operation.

The specifications in the technical documents must be followed, particularly limit values for the minimum and – if available – maximum warm/cold water volume flow.In order to eliminate the risk of corrosion at the evaporator, the well water must be evaluated regarding the corrosion behaviour of metallic materials according to DIN 50930.

Details can be found in the project planning and installation manual for heat pumps for heating purposes.

⚠ CAUTION!

The well water must comply with the required water quality standards.
(Cap. 9.4 on page 11)

2.2 Operating principle

A well pump conveys the water to the evaporator of the heat pump. There the heat is transferred to the refrigerant in the refrigerating circuit.

The refrigerant is drawn in by the electrically driven compressor, compressed and "pumped" to a higher temperature level. The electrical power needed to run the compressor is not lost in this process. Most of it is absorbed by the refrigerant.

The refrigerant subsequently passes through the liquifier where it transfers its thermal energy to the heating water. Depending on the set operating point, the heating water can thus be heated up to a max. of 62 °C.

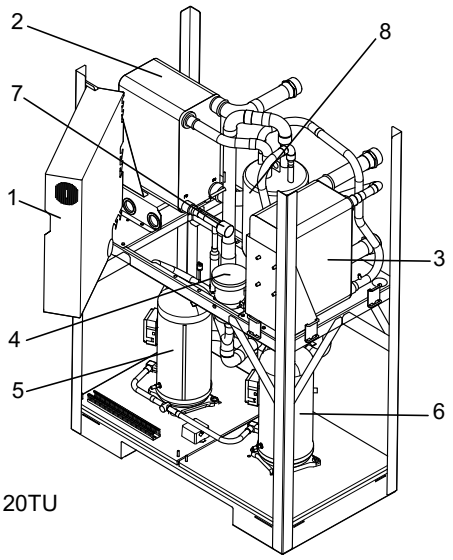
3 Basic device

The basic device consists of a heat pump for indoor installation wired ready for use with metal casing, switch box and integrated heat pump manager. The refrigeration circuit is "hermetically sealed" and contains the fluorinated refrigerant R410A included in the Kyoto protocol. Information on the GWP value and CO_2 equivalent of the refrigerant can be found in the chapter Device information. The refrigerant is CFC-free, non-ozone depleting and non-combustible.

All components required for the operation of the heat pump are located in the switch box. An outside temperature sensor including fixing accessories and a dirt trap are supplied with the heat pump. The supply for the supply voltage and the control voltage must be installed by the customer.

The circulating pumps included in the scope of supply must be installed in accordance with the hydraulic diagrams (see Cap. 4 on page XII) or the development documents. The electrical connection of the circulating pumps must be established in accordance with Cap. 7.6.3 on page 9.

The control wire of the primary pump (to be provided by the customer) is to be connected to the control box. When so doing, a motor protecting device is to be installed, if required. The customer must provide hydraulic components for the well water circuit.



WI 120TU

1) Switch box
2) Evaporator
3) Liquefier
4) Filter dryer
5) Compressor 1
6) Compressor 2
7) Expansion valve
8) Economiser

4 Accessories

4.1 Connection flange

The device can optionally be switched to flange connection using the flat-sealing connection flange.

4.2 Remote control

A remote display adds convenience and is available as a special accessory. Operation and menu navigation are identical to those of the heat pump manager. Connection takes place via an interface (special accessories) with RJ 12 Western plug.

NOTE

In the case of heating controllers with a removable control panel, this can also be used directly as a remote display.

4.3 Building management system

The heat pump manager can be connected to a building management system network via supplementation of the relevant interface plug-in card. The supplementary installation instructions of the interface card must be consulted regarding the exact connection and parameterisation of the interface.

The following network connections can be made on the heat pump manager:

- Modbus
- EIB, KNX
- Ethernet

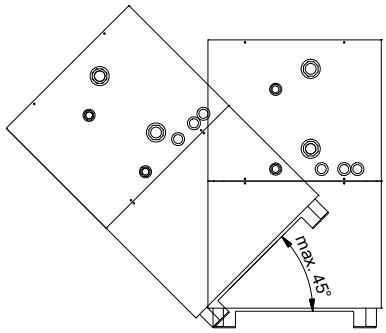
⚠ CAUTION!

If the heat pump or circulating pumps are controlled externally, a flow rate switch is required to prevent the compressor from being switched on when there is no volume flow.

5 Transport

For the transport by means of a hand truck or boiler trolley, posi-tion the latter under the front end of the unit below the transport security device.

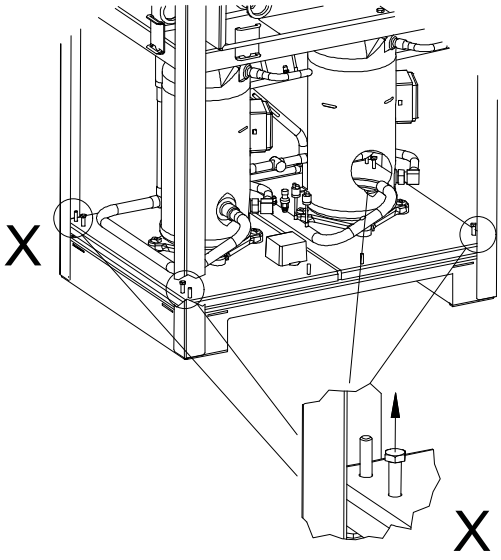
For transport on a level surface, the unit can be lifted from the rear or from the front by means of a lift truck or forklift. In this case, the transport securing device is not imperative.



⚠ CAUTION!

The heat pump must not be tilted more than 45° (in any direction).

After transportation, the transport fastening in the device is to be removed from both sides of the base.



⚠ CAUTION!

Before commissioning, the transport fastening must be removed.

All panelling can be removed to allow accessing the inside of the device.

To remove the panelling, open the individual covers by unscrewing the respective turn-lock fasteners and then gently tilting the covers away from the device. Then lift them up out of the mountings.

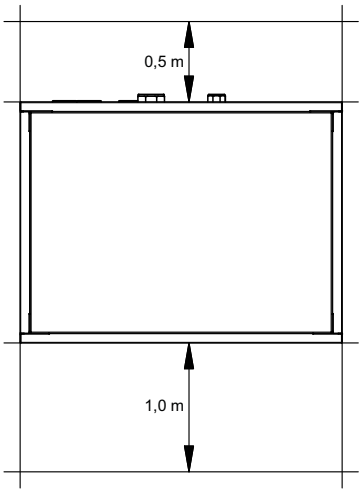
6 Installation

6.1 General Information

The heat pump has been designed for areas that are accessible to the general public, as well as for areas that are not accessible to the general public.

The water-to-water heat pump must be installed in a frost-free, dry room on an even, smooth and horizontal surface. The entire base of the frame should lie directly on the floor to ensure an adequate soundproof seal. If this is not the case, additional sound insulation measures may be necessary.

The heat pump must be installed so that maintenance work can be carried out without hindrance. This can be ensured by maintaining a clearance of approx. 1 m in front of the heat pump.



Neither frost nor temperatures higher than 35 °C must occur in the installation location at any time of the year.

NOTE

The heat pump is not intended for use over 2000 metres above sea level.

6.2 Acoustic Emissions

The heat pump operates silently due to efficient sound insulation. Internal insulation measures should be carried out to prevent vibrations from being transmitted to the foundation or to the heating system.

7 Installation

7.1 General

The following connections need to be established on the heat pump. The hydraulic integration diagram must be adhered to:

- Flow and return of the well system
- Flow and return of the heating system
- Temperature sensor
- Voltage supply

7.2 Connection on the heating side

⚠ CAUTION!

Flush the heating system prior to connecting the heat pump.

Before connecting the heating water system to the heat pump, the heating system must be flushed to remove any impurities, residue from sealants, etc. Any accumulation of deposits in the liquifier could cause the heat pump to completely break down.

Once the heat pump has been connected to the heating system, it must be filled, de-aerated and pressure-tested.

⚠ CAUTION!

The maximum test pressure in the heating circuit and the primary circuit is 6.0 bar.
This value must not be exceeded.

NOTE

Pump units with check valves maintain the specified flow directions. If there is incorrect distribution or breaking off of the volume flow, these units (and the check valves in particular) must be checked! The use of check valves are mandatory in the event of several heating circuits or parallel connections for heat pumps in order to avoid incorrect distribution.

7.3 Water quality in heating systems

NOTE

Damage due to unsuitable filling and additional water
Unsuitable filling and additional water can lead to deposits and corrosion. This can reduce the performance of the heat pump or cause damage to the system.

NOTE

The system installer is responsible for the water quality.

Do not use antifreeze (e.g. water / glycol mixture) in the heating water.

Flush the heating system before filling.

The filling water must meet drinking water standards and must comply with VDI 2035. The following limit values must also be observed:

Evaluation characteristic		Concentration range
Electrical conductivity (saline operation)	µS/cm	100 - 500 [1]
Electrical conductivity (low-salt operation)	µS/cm	< 100 [1]
pH value		8.2 - 9.5 [1 2 3]
Total hardness	°dH	3.5 - 8.4
Chloride ions (Cl^-)	mg/l or ppm	< 20
Iron (Fe)	mg/l or ppm	< 0.2 [1]
Hydrogen carbonate/sulphate (HCO_3^-/SO_4^{2-})		> 1.0
Filterable materials	mg/l	< 30

1. Values stipulated in VDI2035 are applicable
2. When using demineralised water, ensure that the pH value is above the minimum permissible value of 8.2. Failure to comply with this value can result in the heat pump being destroyed.
3. Check operation after 12 weeks at the latest.

Before filling the system, obtain information about the drinking water quality from the local water supply company. In many regions the local water supply company's website provide an insight into water hardness, pH value and a range of other constituent substances.

NOTE

Check the water quality 10 to 12 weeks after filling / commissioning.

Document the filling water conditioning, water quality and any actions taken in the system handbook.

Minimum heating water flow rate

The minimum heating water flow rate through the heat pump must be assured in all operating states of the heating system. This can be accomplished, for example, by installing a dual differential pressureless manifold.

The frost protection function of the heat pump manager is active whenever the heat pump manager and the heat circulating pumps are ready for operation. The system must be drained if the heat pump is taken out of service or in the event of a power failure. If heat pump systems are implemented in buildings where a power failure cannot be detected (holiday homes etc.), the heating circuit should be operated with suitable frost protection.

7.4 Heat source connection

The following procedure must be observed when making the connection:

Connect the well pipes to the heat pump's flow and return.

⚠ CAUTION!

It is essential that the dirt trap included in the accessories pack is installed in the return (inlet).

⚠ CAUTION!

The well water must comply with the required water quality standards (see Cap. 9.4 on page 11).

⚠ CAUTION!

The flow rate switch available as an accessory must be installed in the flow (outlet) of the heat source.

The hydraulic integration diagram must be adhered to.

7.5 Temperature sensor

The following temperature sensors are already installed or must be installed additionally:

- Outside temperature sensor (R1) supplied (NTC-2)
- Return temperature secondary circuit (R2) installed (NTC-10)
- Return temperature primary circuit (R24) installed (NTC-10)
- Flow temperature secondary circuit (R9) installed (NTC-10)
- Flow temperature primary circuit (R6) installed (NTC-10)

7.5.1 Sensor characteristic curves

Temperature in °C			-20	-15	-10	-5	0	5	10
NTC-2 in kΩ			14.6	11.4	8,9	7.1	5.6	4.5	3.7
NTC-10 in kΩ			67.7	53.4	42.3	33.9	27.3	22.1	18.0
15	**20**	**25**	**30**	**35**	**40**	**45**	**50**	**55**	**60**
2.9	2.4	2.0	1.7	1.4	1.1	1.0	0.8	0.7	0.6
14.9	12.1	10.0	8.4	7.0	5.9	5.0	4.2	3.6	3.1

The temperature sensors to be connected to the heat pump manager must correspond to the sensor characteristic curve illustrated in Fig. 7.1 on page 7. The only exception is the outside temperature sensor included in the scope of supply of the heat pump (see Fig. 7.2 on page 7)

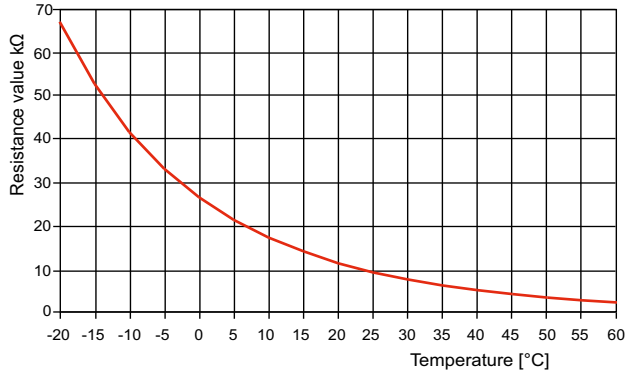


Fig. 7.1:Sensor characteristic curve NTC-10

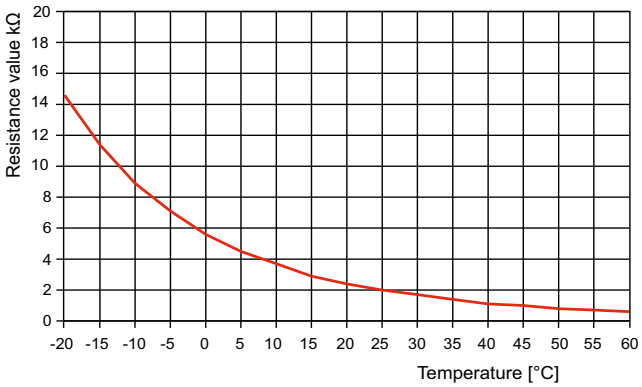


Fig. 7.2:Sensor characteristic curve NTC-2 according to DIN 44574 Outside temperature sensor

7.5.2 Mounting the outside temperature sensor

The temperature sensor must be mounted in such a way that all weather conditions are taken into consideration and the measured value is not falsified.

- On the external wall of a heated room used as living space, if possible on the north or north-west side of the building
- Do not install in a “sheltered position" (e.g. in a wall niche or under a balcony)
- Not in the vicinity of windows, doors, exhaust air vents, external lighting or heat pumps
- Not to be exposed to direct sunlight at any time of year

Dimensioning parameter sensor lead	
Conductor material	Cu
Cable-length	50 m
Ambient temperature	35 °C
Laying system	B2 (DIN VDE 0298-4 / IEC 60364-5-52)
External diameter	4-8 mm

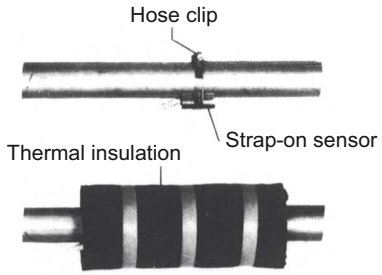
7.5.3 Installing the strap-on sensor

It is only necessary to mount the strap-on sensors if they are included in the scope of supply of the heat pump but have not yet been installed.

The strap-on sensors can be fitted as pipe-mounted sensors or installed in the immersion sleeve of the compact manifold.

Mounting as a pipe-mounted sensor

- Remove paint, rust and scale from heating pipe.
- Coat the cleaned surface with heat transfer compound (apply sparingly).
- Attach the sensor with a hose clip (tighten firmly, as loose sensors can cause malfunctions) and thermally insulate.



7.5.4 Hydraulic distribution system

The compact manifold and the dual differential pressureless manifold function as an interface between the heat pump, the heating distribution system, the buffer tank and, in some cases, even the domestic hot water cylinder. A compact system is used to simplify the installation process, so that a lot of different components do not have to be installed individually. Further information can be found in the relevant installation instructions.

Compact manifold

The return sensor can remain in the heat pump, or should be installed in the immersion sleeve. The remaining empty space between the sensor and the immersion sleeve must be filled completely with heat transfer compound.

Dual differential pressureless manifold

In order for the heating circuit pumps of the generator and consumer circuits to supply the flow to the return sensor, this must be installed in the immersion sleeve of the dual differential pressureless manifold.

7.6 Electrical connection

7.6.1 General

All electrical installation work must be carried out by a trained electrician or a specialist for the specified tasks in accordance with the

- installation and operating instructions,
- country-specific installation regulations (e.g. VDE 0100),
- technical connection conditions of the energy suppliers and supply grid operators (e.g. TAB) and
- local conditions.

To ensure that the frost protection function of the heat pump works properly, the heat pump manager must remain connected to the power supply and the flow must be maintained through the heat pump at all times.

The switching contacts of the output relay are interference-suppressed. Therefore, depending on the internal resistance of the measuring instrument, a voltage can also be measured when the contacts are open. However, this will be much lower than the line voltage.

Extra-low voltage is connected to controller terminals N1-J1 to N1-J11; N1-J19 to N1-J20; N1-J23 to N1-J26 and the terminal strips X3. If, due to a wiring error, the line voltage is mistakenly connected to these terminals, the heat pump manager will be destroyed.

NOTE

For installation work on the switch box, ensure that the mains cable and signal cables are inserted separately into the switch box. The specially arranged switch box inlets must be used for this purpose (see Fig. 7.3 on page 8).
The mains cables and signal cables must also always be laid separately in the switch box during wiring work.

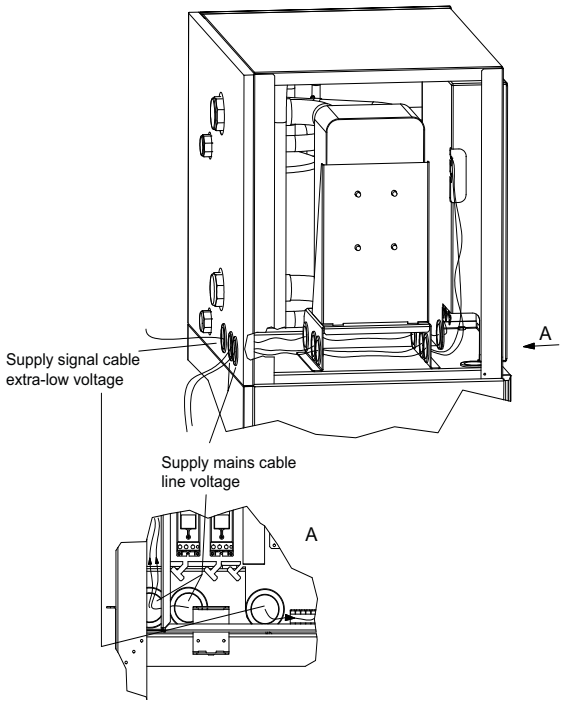


Fig. 7.3:Cable inlet switch box

7.6.2 Electrical installation work

1) The four-core electrical supply cable for the heat pump power part is fed from the heat pump electricity meter into the heat pump via the utility company blocking contactor (if required) (for supply voltage, see heat pump manual). The mains cable is connected to the heat pump contact plate via terminals X1: L1/L2/L3/PE.

⚠ CAUTION!

Ensure that there is a clockwise rotating field: With incorrect wiring the starting of the heat pump is prevented. A corresponding warning is indicated on the display of the heat pump manager (adjust wiring).

An all-pole disconnecting device with a contact gap of at least 3 mm (e.g. utility company blocking contactor or power contactor) and an all-pole circuit breaker with common tripping for all external conductors must be installed in the power supply for the heat pump (tripping current and characteristic in compliance with the device information).

2) The three-core supply cable for the heat pump manager (heating controller N1) is fed into the heat pump. Connection of the control cable to the contact plate of the heat pump via terminal X2: L/N/PE.
   The (L/N/PE~230 V, 50 Hz) supply cable for the heat pump manager must have a continuous voltage. For this reason, it should be tapped upstream from the utility company blocking contactor or be connected to the household current, as important protection functions could otherwise be lost during a utility block.
3) The utility company blocking contactor (K22) with main contacts and an auxiliary contact must be designed and provided by the customer in accordance with the heat pump output.
   The NO contact of the utility company blocking contactor is looped from the terminal strip X3/G to the plug-in terminal X3/ID3. **CAUTION! Extra-low voltage**!

4) The contactor (K20) for the immersion heater (E10) of mono energy systems (HG2) should be dimensioned according to the radiator output and must be supplied by the customer. It is controlled (230 V AC) by the heat pump manager via terminals X2/N and X2/K20.
5) The contactor (K21) for the flange heater (E9) in the domestic hot water cylinder should be dimensioned according to the radiator output and must be supplied by the customer. It is controlled (230 V AC) by the heat pump manager via terminals X2/N and X2/K21.
6) The contactors mentioned above in points 3, 4 and 5 are installed in the electrical distribution system.
7) All installed electric cables must have permanent wiring.
8) The heat circulating pump (M13) is activated via the contact N1-J13/NO5. The connection points for the pump are X2/M13 and X2/N. When using pumps where the switching capacity exceeds the output, a coupling relay must be interposed.
9) The auxiliary circulating pump (M16) is activated via the contact N1-J16/NO9. The connection points for the pump are X2/M16 and X2/N. A coupling relay is already integrated in this output.
10) The domestic hot water circulating pump (M18) is activated via the contact N1-J13/NO6. The connection points for the pump are X2/M18 and X2/N. When using pumps where the switching capacity exceeds the output, a coupling relay must be interposed.
11) The brine or well pump (M11) is activated via the contact N1-J12/NO3. The connection points for the pump are X2/M11 and X2/N. A coupling relay is already integrated in this output.
12) The return sensor (R2) is integrated in the heat pumps for indoor installation.
The heat pump manager is connected via the following terminals: X3/GND and X3/U2.
13) The external sensor (R1) is connected to terminals X3/GND and X3/U1.
14) The domestic hot water sensor (R3) is included with the domestic hot water cylinder and is connected to terminals GND and X3/U3.

7.6.3 Connection of electronically regulated circulating pumps

Electronically regulated circulating pumps have high starting currents, which may shorten the service life of the heat pump manager. For this reason, a coupling relay is installed or must be installed between the output of the heat pump manager and the electronically regulated circulating pump. This is not necessary if the permissible operating current of 2 A and a maximum starting current of 12 A are not exceeded in the electronically regulated circulating pump or if express approval has been issued by the pump manufacturer.

⚠ CAUTION!

It is not permitted to connect more than one electronically regulated circulating pump via a relay output.

7.6.4 Circulating pump connection with high performance

In many cases, the supply voltage of the pump is stuck on continuous current when using larger electronically controlled circulating pumps (the manufacturer's information on the pump being used should be taken into consideration). The pump is then generally actuated using the Start/Stop input. This input is operated with extra low voltage from the pump (a link cable is usually inserted in the factory default of the pump). In order to be able to actuate the input, a coupling relay with a floating contact is required. This must be controlled with the pump function of a 230 V relay output of the controller. Due to the extra low voltage to be switched, a suitable relay with the appropriate contact material (gilded) must be selected and integrated on-site.

7.6.5 Frost protection

Regardless of the settings for the heat circulating pumps, they always run in heating and frost protection mode. In systems with multiple heating circuits, the 2nd and 3rd heat circulating pump has the same function.

⚠ CAUTION!

To ensure that the frost protection function on the heat pump works properly, the heat pump manager must remain connected to the power supply and flow must be maintained through the heat pump at all times.

⚠ CAUTION!

The primary pump (M11 – responsible for the heat source flow rate) and the secondary pump (M16 – responsible for the warm/cold water flow rate) must always be clamped to the heat pump manager in all cases. This is the only way to ensure the pump flows and returns necessary for operation and to ensure that the necessary safety measures are in place.

8 Commissioning

8.1 General Information

To ensure that commissioning is performed correctly, it should only be carried out by an after-sales service technician authorised by the manufacturer. This may be a condition for an additional guarantee (see "Warranty service").

8.2 Preparation

The following items must be checked prior to commissioning:

- All of the heat pump connections must be installed as described in chapter 7.
- The heat source system and the heating circuit must have been filled and checked.
- In the well water and heating circuits all valves that might im-pair the proper flow must be open.
- The heat pump manager must be adapted to the heating system in accordance with the controller's operating instructions.
- The hydraulic network must be flushed correctly before installing the heat pump. This includes the supply line to the heat pump. Only when flushing is complete can the heat pump be hydraulically integrated.

The dirt traps present as standard or included for assembly must be inspected between 4 and 8 weeks after the heat pump is commissioned or changes made to the heating system and cleaned if necessary. Further maintenance intervals must be scheduled depending on the level of soiling, which must be defined and carried out by a suitably qualified person.

Special notes for the integration of heat pumps in existing systems (renovations):

The existing heat distribution network (pipe materials, connection types, etc.) and the existing heating systems (e.g. radiators, underfloor heating, etc.) can impact the quality of the water in existing systems. Particularly when welded steel pipes or pipes that are not oxygen diffusion-proof are used, deposits, scaling, silting or similar may be present that can cause damage in the heat pump system. This can result in a total failure of the heat pump The following measures must be observed to avoid this:

- Compliance with the water properties and water quality
- Flushing of the hydraulic system
- Maintenance interval of the dirt traps

If silting or ferromagnetic particles are to be expected in the hydraulic network, dirt separators or magnetite separators must be installed on-site before the medium enters the heat pump. The maintenance intervals must be defined by a suitably qualified person.

8.3 Commissioning procedure

The heat pump is commissioned via the heat pump manager.

⚠ CAUTION!

Start-up must be performed in accordance with the installation and operating instructions of the heat pump manager.

9 Cleaning / maintenance

9.1 Maintenance

To prevent faults due to sediment in the heat exchangers, care must be taken to ensure that no impurities can enter either the heat source system or the heating system. In the event that operating malfunctions due to contamination occur nevertheless, the system should be cleaned as described below.

9.2 Cleaning the heating system

The ingress of oxygen into the heating water circuit may result in the formation of oxidation products (rust), particularly if steel components are used. These enter the heating system via the valves, the circulating pumps and/or plastic pipes. A diffusion-resistant installation is therefore essential, especially with regard to the piping of underfloor heating systems.

i NOTE

We recommend the installation of a suitable corrosion protection system to prevent the formation of deposits (e.g. rust) in the condenser of the heat pump.

Residue from lubricants and sealants may also contaminate the heating water.

In the event of severe contamination leading to a reduction in the performance of the liquefier in the heat pump, the system must be cleaned by a heating technician.

Based on current information, we recommend using a 5 % phosphoric acid solution for cleaning purposes. However, if cleaning needs to be performed more frequently, a 5 % formic acid solution should be used.

In both cases, the cleaning fluid should be at room temperature. We recommend flushing the heat exchanger in the direction opposite to the normal flow direction.

To prevent acidic cleaning agents from entering the heating system circuit, we recommend connecting the flushing device directly to the flow and return of the liquefier of the heat pump.

It is then important that the system be thoroughly flushed using appropriate neutralising agents to prevent any damage from being caused by cleaning agent residue remaining in the system.

Acids must be used with care and the regulations of the employers liability insurance associations must be adhered to.

The instructions of the cleaning agent manufacturer must always be observed.

9.3 Cleaning the heat source system

⚠ CAUTION!

The supplied dirt trap must be inserted in the heat source inlet of the heat pump to protect the evaporator against the ingress of impurities.

The filter sieve of the dirt trap should be cleaned one day after start-up. Further checks must be set according to the level of dirt. If no more signs of contamination are evident, the filter can be removed to reduce pressure drops.

9.4 Water quality requirements

Irrespective of any legal regulations, the ground water should not contain any substances that could form deposits. Iron (< 0.2 mg/l) and Manganese (< 0.1 mg/l) limit values must be adhered to to prevent iron ochre sedimentation from forming in the heat source system.

The use of surface water or water containing salt is not permissible. Your local water utility can provide you with general information regarding the possible use of ground water. Water analyses are carried out by specially-equipped laboratories.

Irrespective of any legal regulations, a water analysis must be carried out to establish conclusively whether the ground water is compatible for the evaporator of a heat pump (see table).

If one characteristic is negative “-” or two characteristics are “0”, the water quality is not sufficient for the heat pump. If the necessary water quality is not achieved or if this cannot be guaranteed long-term, we recommended installing a brine-to-water heat pump equipped with an intermediate circuit.

Table:

Resistance of copper-soldered stainless steel plate heat exchangers to substances contained in the water

\+ Normally good resistance
0 Corrosion problems can arise, particularly if several factors receive an evaluation of “0”
\- Should not be used
[<: less than, >: greater than]

Evaluation characteristic	Approximate concentration range (mg/l)	Evaluation of the copper
Substances that can settle (org.)		0
Ammonia NH_3	< 2 2 to 20 > 20	+ 0 -
Chloride	< 300 > 300	+ 0
Electrical conductivity	< 10 µ S/cm 10 to 500 µ S/cm > 500 µ S/cm	0 + -
Iron (Fe), dissolved	< 0.2 > 0.2	+ 0
Free (aggr.) carbonic acid	< 5 5 to 20 > 20	+ 0 -
Manganese (Mn), dissolved	< 0.1 > 0.1	+ 0
Nitrate (NO_3), dissolved	< 100 > 100	+ 0
PH value	< 7.5 7.5 to 9 > 9	0 + 0
Oxygen	< 2 > 2	+ 0
Hydrogen sulphide (H_2S)	< 0.05 > 0.05	+ -
HCO_3^-/SO_4^{2-}	> 1 < 1	+ 0
Hydrogen carbonate (HCO_3^-)	< 70 70 to 300 > 300	0 + 0
Aluminium (Al), dissolved	< 0.2 > 0.2	+ 0
Sulphate	< 70 70 to 300 > 300	+ 0 -
Sulphite (SO_3), free	< 1	+
Chlorine gas (Cl_2)	< 1 1 to 5 > 5	+ 0 -

10 Faults / troubleshooting

This heat pump is a quality product and is designed for trouble-free operation. In the event that a fault should occur, it will be indicated on the heat pump manager display. In this case, consult the "Faults and troubleshooting" page in the operating instructions of the heat pump manager.

If you cannot correct the fault yourself, please contact your after-sales service technician.

⚠ CAUTION!

Before opening the device, ensure that all circuits are disconnected from the power supply!

After disconnecting the power supply, always wait for at least 5 minutes to allow stored electric charges to dissipate.

⚠ CAUTION!

Work on the heat pump must only be performed by authorised and qualified after-sales service technicians!

11 Decommissioning / disposal

Before removing the heat pump, disconnect it from the power source and close all valves. The heat pump must be dismantled by trained personnel.

All environmentally-relevant requirements regarding the recovery, recycling and disposal of materials and components should be observed in accordance with the applicable standards. Particular attention should be paid to the proper disposal of refrigerants and refrigerant oils.

12 Device information

1	**Type and order code**			WI 120TU
2	**Design**			
	Heat source			Water
2.1	**Model**			Universal
2.2	**Controller**			integrated
2.3	**Thermal energy meter**			Integrated
2.4	**Installation location**			Indoors
2.5	**Performance levels**			2
3	**Operating limits**			
3.1	**Heating water flow** [1]		**°C**	20 to 60 ± 2
3.2	**Cold waterRC (heat source)** [1]		**°C**	+7 to +25
4	**Flow / sound**			
4.1	**Heating water flow / free compression (max).**			
	Nominal flow in accordance with EN 14511	**at W10...7 / W35...30**	**m³/h / Pa**	20.1 / 41000
		at W10...7 / W45...40	**m³/h / Pa**	19.2 / 46000
		at W10...7 / W55...47	**m³/h / Pa**	11.6 / 79000
	Minimum heating water flow		**m³/h / Pa**	11.6 / 79000
4.2	**Cold water flow rate / internal pressure differential**			
	Nominal flow in accordance with EN 14511	**at W10...7 / W35...30**	**m³/h / Pa**	26.7 / 22000
		at W10...7 / W45...40	**m³/h / Pa**	24.1 / 18000
		at W10...7 / W55...47	**m³/h / Pa**	22.0 / 14000
	Minimum cold water flow rate		**m³/h / Pa**	22.0 / 14000
4.3	**Sound power level according to EN 12102** [2]		**dB(A)**	73
4.4	**Sound pressure level at a distance of 1m** [2 3]		**dB(A)**	65
5	**Dimensions, weight and filling quantity**			
5.1	**Device dimensions** [4]		**H x W x L mm**	1890 x 1350 x 750
5.2	**Weight of the transportable unit(s) incl. packaging**		**kg**	608
5.3	**Device connections for heating**		**inches**	Rp 2½“
5.4	**Device connections for heat source**		**Inches**	Rp 2½“
5.5	**Refrigerant / total filling weight**		**type/kg**	R410A / 23.0
5.6	**GWP value / CO_2 equivalent**		**--- / t**	2088 / 48
5.7	**Refrigeration circuit hermetically seale**			yes
5.8	**Lubricant / total filling quantity**		**type/litres**	Polyolester (POE) / 7.8
5.9	**Volume of heating water in device**		**Litres**	21
5.10	**Volume of heat transfer medium in device**		**Litres**	21
6	**Electrical connection**			
6.1	**Supply voltage / fuse protection / RCD-Type**			3~/PE 400 V (50 Hz) / C 80A / A
6.2	**Control voltage / fuse protection / RCD-Type**			1~/N/PE 230 V (50 Hz) / C 13A / A
6.3	**Degree of protection according to EN 60 529**			IP 21
6.4	**Starting current with soft starter**		**A**	76
6.5	**Nominal power consumption W10 W35 / max. power consumption** [5]		**kW**	19.2 / 35.3
6.6	**Nominal current W10 W35 / cos φ**		**A / ---**	34.6 / 0.8
6.7	**Power consumption of compressor protection (per compressor)**		**W**	90 / thermostatically controlled
6.8	**Power consumption of pumps**		**kW**	up to 0.48
7	**Complies with the European safety regulations**			[6]
8	**Additional model features**			
8.1	**Water in device is protected against freezing** [7]			Yes
8.2	**Max. operating overpressure (heat source/heat sink)**	**bar**		3.0

9	Heat output / COP			
9.1	Heat output / coefficient of performance (COP)[5] [8]		EN 14511	
		Performance level	1	2
	at W10 / W55	kW / ---	49.6 / 3.5	106.3 / 3.8
	at W10 / W45	kW / ---	57.5 / 4.9	111.6 / 4.7
	at W10 / W35	kW / ---	64.3 / 6.9	117.4 / 6.1

1. Operating limits must be observed in the project planning stage. For detailed information, see the operating limits diagram. Operating restrictions are to be expected in the event of non-compliance.
   The intended use is within the operating limits shown. The heat pump is optimised for the application of space heating in accordance with EN14825. For projects involving continuous operation with heat-source infeed temperatures of greater than +17 °C, the operating limits shown are to be complied with using downstream hydraulic equipment, for example.
2. Tonal component according to DIN 45681 Table 1 is 4 dB
3. The specified sound pressure level corresponds to the operating noise of the heat pump in heating operation at 55 °C flow temperature. The specified sound pressure level represents the free sound area level. The measured value can deviate by up to 16 dB(A), depending on the installation location.
4. Note that additional space is required for pipe connections, operation and maintenance.
5. These data indicate the size and capacity of the system according to EN 14511. For an analysis of the economic and energy efficiency of the system, the bivalence point and regulation should be taken into consideration. These specifications can only be achieved with clean heat exchangers. Information on maintenance, commissioning and operation can be found in the respective sections of the installation and operating instructions. The specified values, e.g. W10 / W55, have the following meaning: Heat source temperature 10 °C and heating water flow temperature 55 °C.
6. See CE declaration of conformity
7. The heat circulating pump and the heat pump manager must always be ready for operation.
8. The coefficients of performance are valid with the circulating pumps included in the scope of supply.

13 Product information as per Regulation (EU) No 813/ 2013, Annex II, Table 2

Information requirements for heat pump space heaters and heat pump combination heaters

Model	WI120TU-3
Air-to-water heat pump	no
Water-to-water heat pump	yes
Brine-to-water heat pump	no
Low-temperature heat pump	no
Equipped with a supplementary heater	no
Heat pump combination heater	no

Parameters shall be declared for medium-temperature application, except for low-temperature heat pumps. For low- temperature heat pumps, parameters shall be declared for low-temperature application.

Parameters shall be declared for average climate conditions:

Item	Symbol	Value	Unit	Item	Symbol	Value	Unit
Rated heat output (*)	Prated	106	kW	**Seasonal space heating energy efficiency**	η_s	176	%
Declared capacity for heating foer part load at indoor temperature 20°C and outdoor temperature T*j*				Declared coefficient of performance or primary energy ratio for part load at indoor temperature 20 °C and outdoor temperature T*j*			
Tj = - 7°C	P*dh*	107,4	kW	Tj = - 7°C	COP*d*	3,92	-
Tj = + 2°C	P*dh*	111,3	kW	Tj = + 2°C	COP*d*	4,60	-
Tj = + 7°C	P*dh*	113,6	kW	Tj = + 7°C	COP*d*	5,11	-
Tj = + 12°C	P*dh*	116,0	kW	Tj = + 12°C	COP*d*	5,73	-
Tj = bivalent temperature	P*dh*	106,3	kW	Tj = bivalent temperature	COP*d*	3,75	-
Tj = operation limit temperature	P*dh*	106,3	kW	Tj = operation limit temperature	COP*d*	3,75	-
For air-to-water heat pumps				For air-to-water heat pumps:			
Tj = -15°C (if TOL < -20°C)	P*dh*	106,3	kW	Tj = -15°C (if TOL < -20°C)	COP*d*	3,75	-
Bivalent temperature	T_{biv}	-10	°C	For air-to-water heat pumps: Operation limit temperature	TOL	-10	°C
Cycling interval capacity for heating	P*cych*	-	kW	Cycling interval efficiency	COP*cyc*	-	-
Degradation co-efficient (**)	C*dh*	0,90	-	Heating water operating limit temperature	WTOL	60	°C
Power consumption in modes other than active mode				Supplementary heater			
Off mode	P_{OFF}	0,015	kW	Rated heat output (*)	P*sup*	0	kW
Thermostat-off mode	P_{TO}	0,020	kW	Type of energy input		eletrical	
Standby mode	P_{SB}	0,015	kW				
Crankcase heater mode	P_{CK}	0,180	kW				
Other items							
Capacity control		fixed		For air-to-water heat pumps: Rated air flow rate, outdoors	-	11600	m³ /h
Sound power level, indoors/ outdoors	L_{WA}	73	dB	For water-/brine-to-water heat pumps: Rated brine or water flow rate, outdoor heat exchanger	-	-	m³ /h
Emissions of nitrogen oxides	NO_x	-	mg/kWh				
For heat pump combination heater:							
Declared load profile		-		**Water heating energy efficiency**	η_{wh}	-	%
Daily electricity consumption	Q_{elec}	-	kWh	Daily fuel consumption	Q_{fuel}	-	kWh
Contact details	Glen Dimplex Deutschland GmbH, Am Goldenen Feld 18, 95326 Kulmbach						

(*) For heat pump space heaters and heat pump combination heaters, the rated output P*rated* is equal to the design load for heating P*designh* , and the rated heat output of a supplementary capacity for heating sup(*Tj*).

(**) If C*dh* is not determined by measurement nthen the default degradation is C*dh* = 0,9
(--) not applicable

Anhang · Appendix · Annexes

1 Maßbilder / Dimension Drawings / Schémas cotés ..... A-II
1.1 Maßbild / Dimension Drawing / Schéma coté ..... A-II

2 Diagramme / Diagrams / Diagrammes ..... A-III
2.1 Kennlinien / Characteristic Curves / Courbes caractéristiques WI 120TU ..... A-III
2.2 Einsatzgrenzendiagramm / Operating limits diagram / Diagramme des seuils d'utilisation WI 120TU ..... A-IV

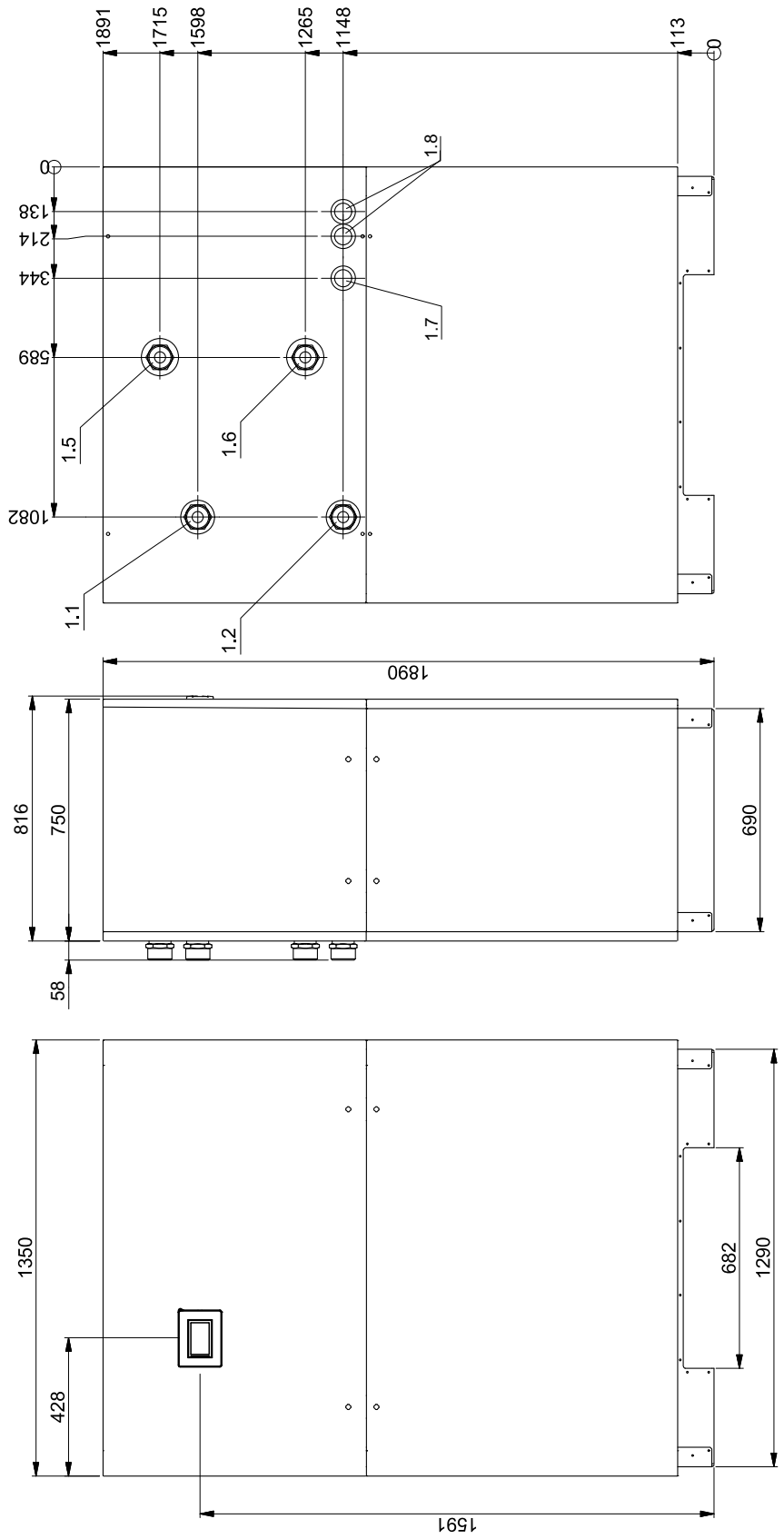
3 Stromlaufpläne / Circuit Diagrams / Schémas électriques ..... A-V
3.1 Steuerung / Control / Commande WI 120TU ..... A-V
3.2 Steuerung / Control / Commande WI 120TU ..... A-VI
3.3 Last / Load / Charge WI 120TU ..... A-VII
3.4 Anschlussplan / Connection Plan / Schéma de connexion WI 120TU ..... A-VIII
3.5 Anschlussplan / Connection Plan / Schéma de connexion WI 120TU ..... A-IX
3.6 Legende / Legend / Légende WI 120TU ..... A-X

4 Hydraulische Einbindungsschemen / Hydraulic integration diagrams / Schémas d'intégration hydraulique ..... A-XII
4.1 Wärmepumpenanlage mit 3 Heizkreisen und Warmwasserbereitung / Monovalent heat pump system with three heating circuits and domestic hot water preparation / Installation monovalente de pompe à chaleur avec trois circuits de chauffage et production d'eau chaude sanitaire ..... A-XII
4.2 Bivalente Wärmepumpenanlage mit zwei Heizkreisen und Warmwasserbereitung / Bivalent system with two heating circuits and domestic hot water preparation / Installation bivalente avec deux circuits de chauffage et production d´eau chaude sanitaire ..... A-XIII
4.3 Legende / Legend / Légende ..... A-XIV

5 Konformitätserklärung / Declaration of Conformity / Déclaration de conformité ..... A-XV

1 Maßbilder / Dimension Drawings / Schémas cotés

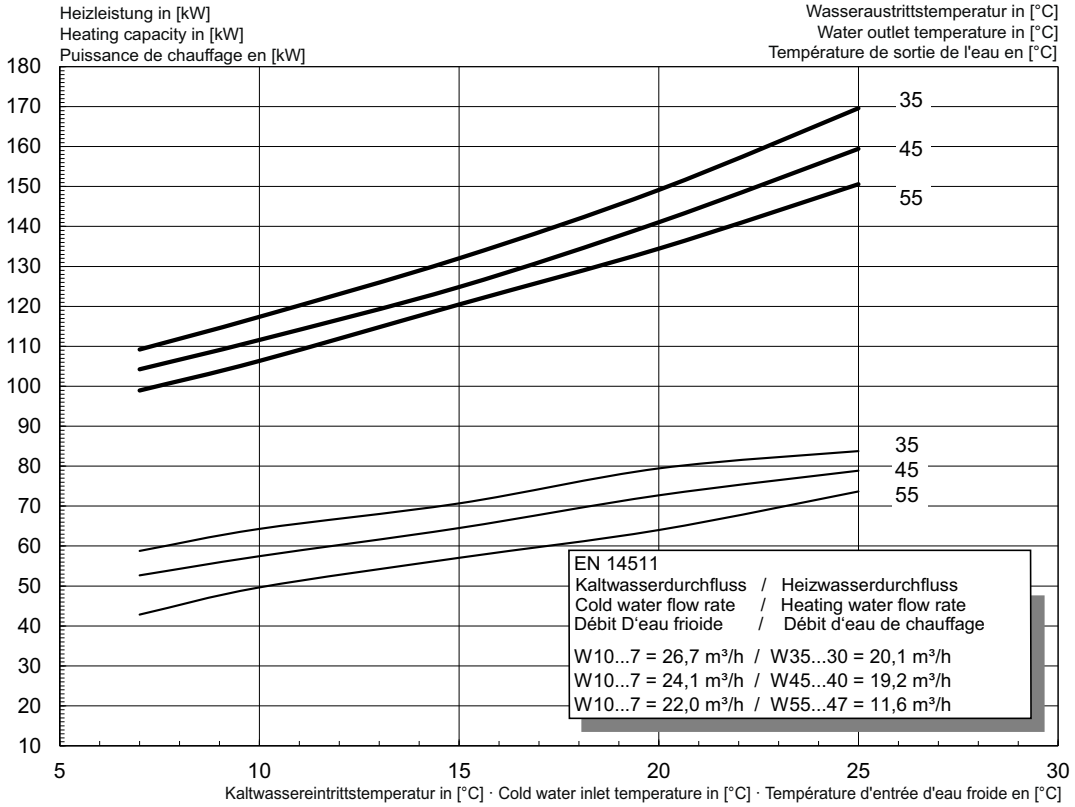
1.1 Maßbild / Dimension Drawing / Schéma coté

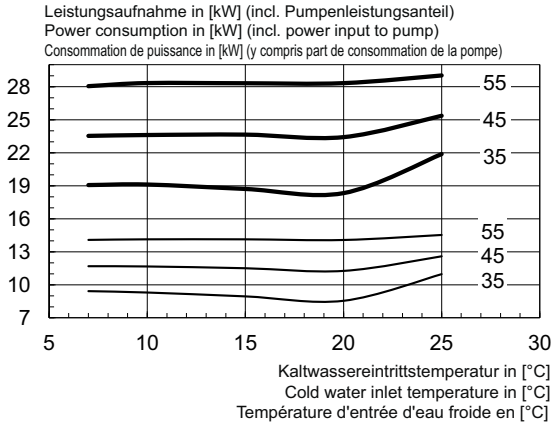


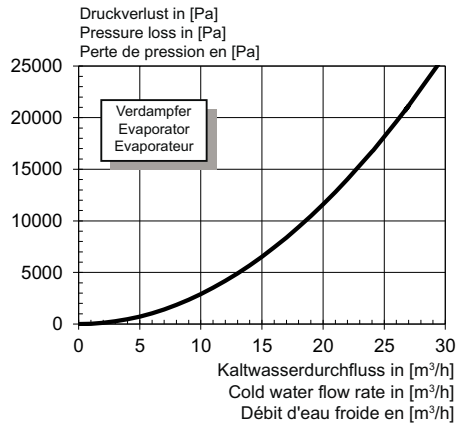
1.1	Heizungsvorlauf Ausgang aus Wärmepumpe R 2 1/2	Heating water flow Heat pump outlet Rp 2 1/2"	Aller eau de chauffage Sortie de la PAC R 2 1/2
1.2	Heizungsrücklauf Eingang in Wärmepumpe R 2 1/2	Heating water return flow Heat pump inlet Rp 2 1/2"	Retour eau de chauffage Entrée dans la PAC R 2 1/2
1.5	Wärmequelle Eingang in Wärmepumpe R 2 1/2	Heat source flow Heat pump inlet Rp 2 1/2"	Source de chaleur Entrée dans la PAC R 2 1/2
1.6	Wärmequelle Ausgang aus Wärmepumpe R 2 1/2	Heat source return flow Heat pump outlet Rp 2 1/2"	Source de chaleur Sortie de la PAC R 2 1/2
1.7	Zuführung Signalleitung Kleinspannung	Supply signal cable extra-low voltage	Alimentation ligne de signalisation Faible tension
1.8	Zuführung Lastleitung Netzspannung	Supply mains cable line voltage	Alementation ligne de charge tenson de réseau

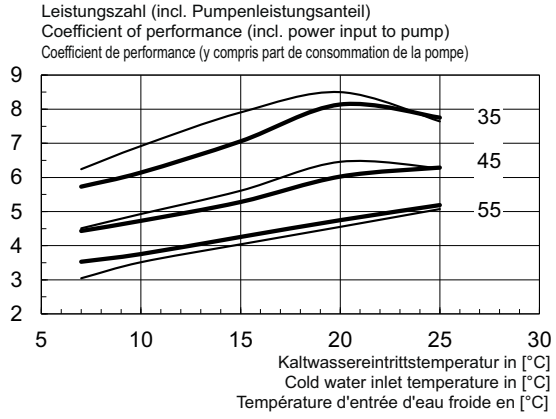
2 Diagramme / Diagrams / Diagrammes

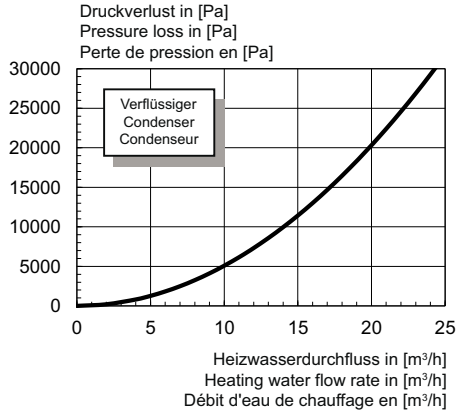
2.1 Kennlinien / Characteristic Curves / Courbes caractéristiques WI 120TU



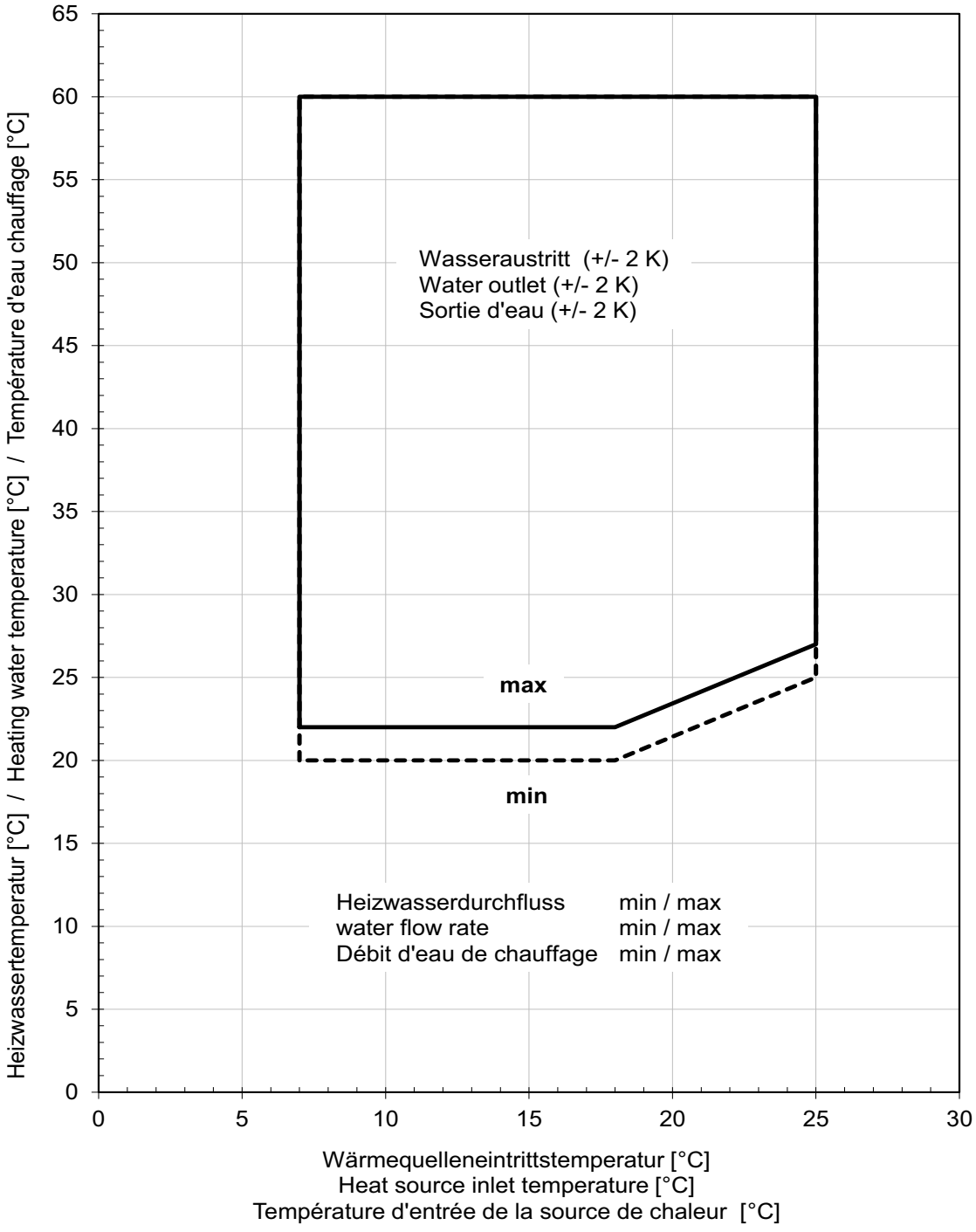






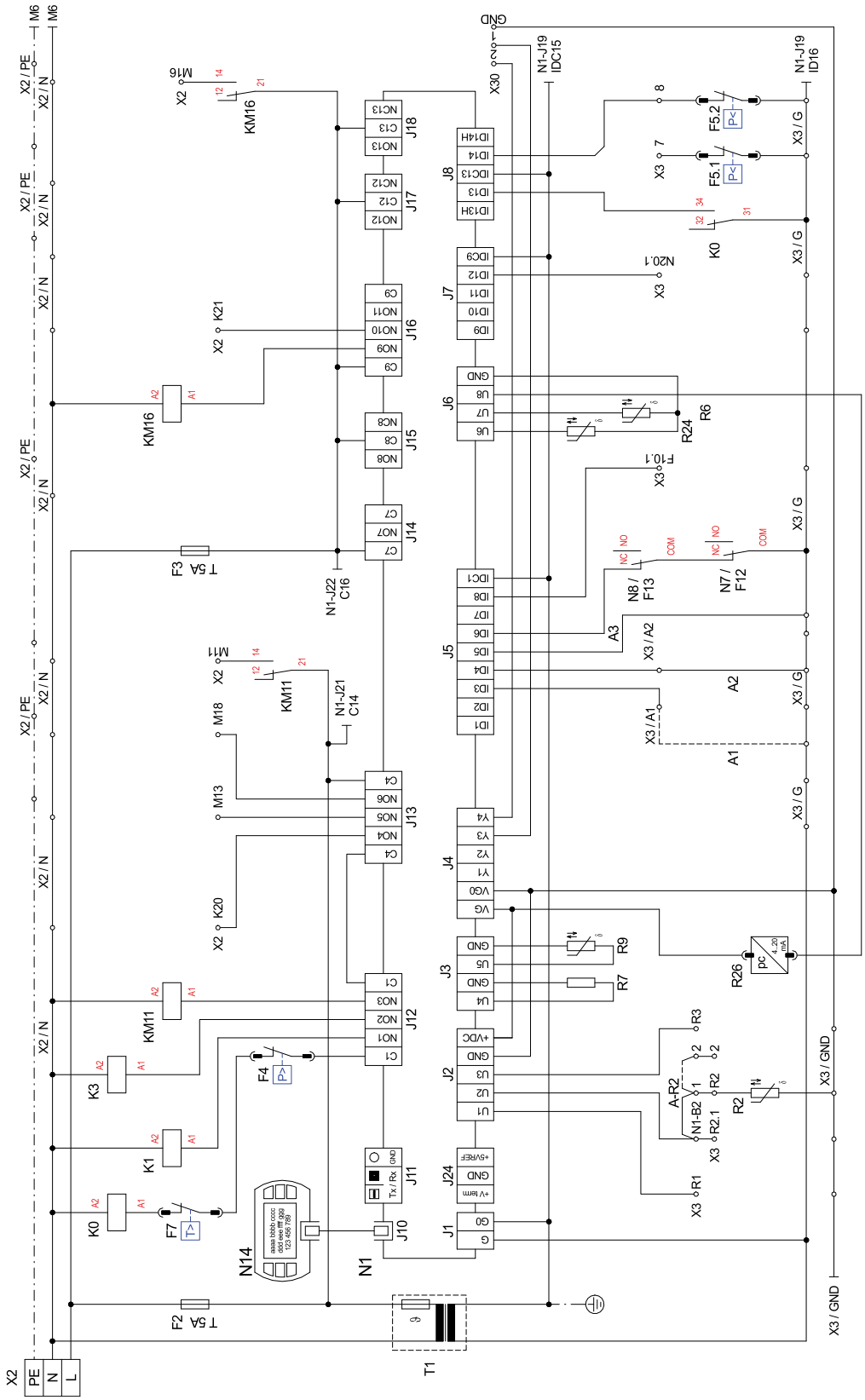


2.2 Einsatzgrenzendiagramm / Operating limits diagram / Diagramme des seuils d'utilisation WI 120TU

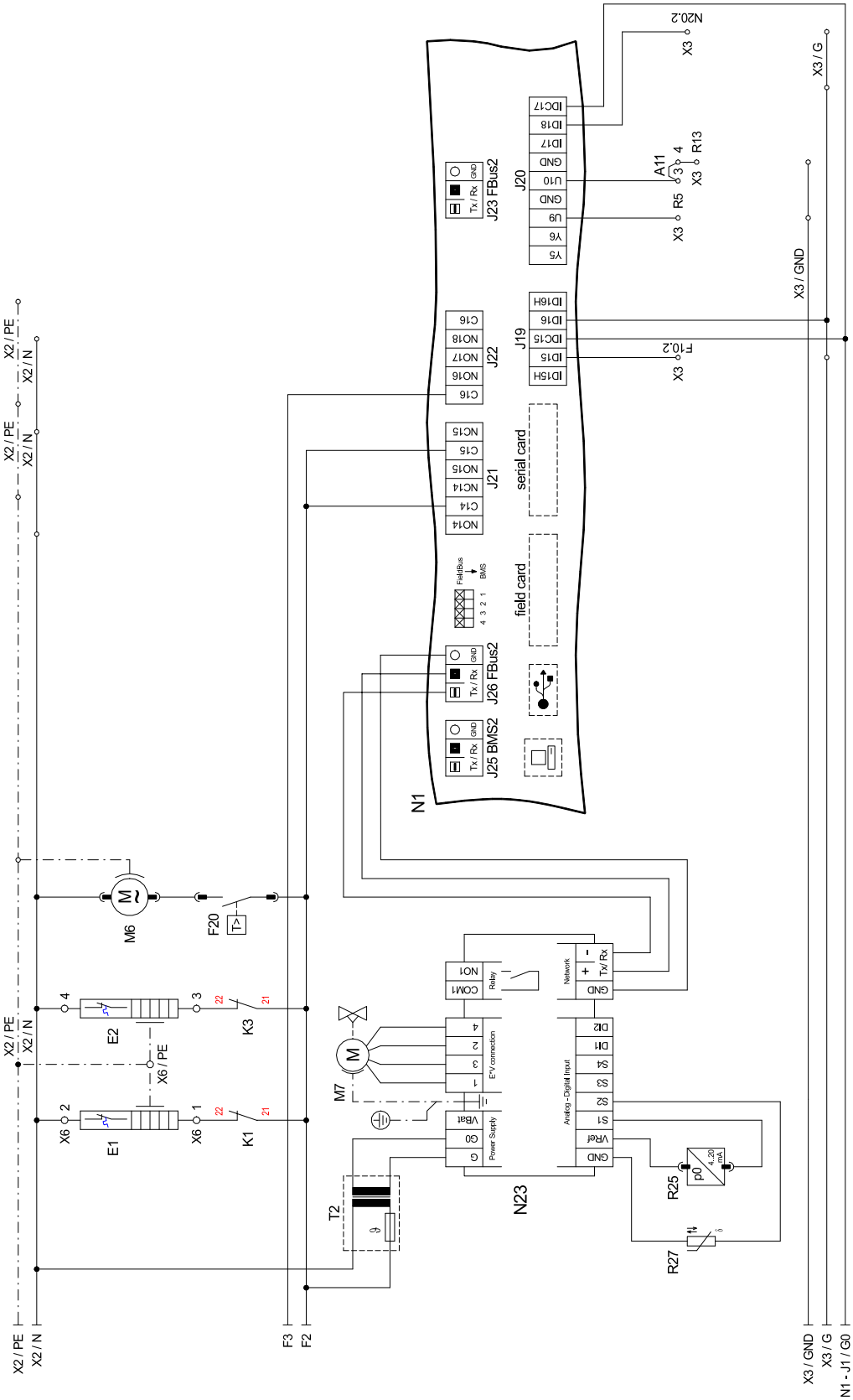


3 Stromlaufpläne / Circuit Diagrams / Schémas électriques

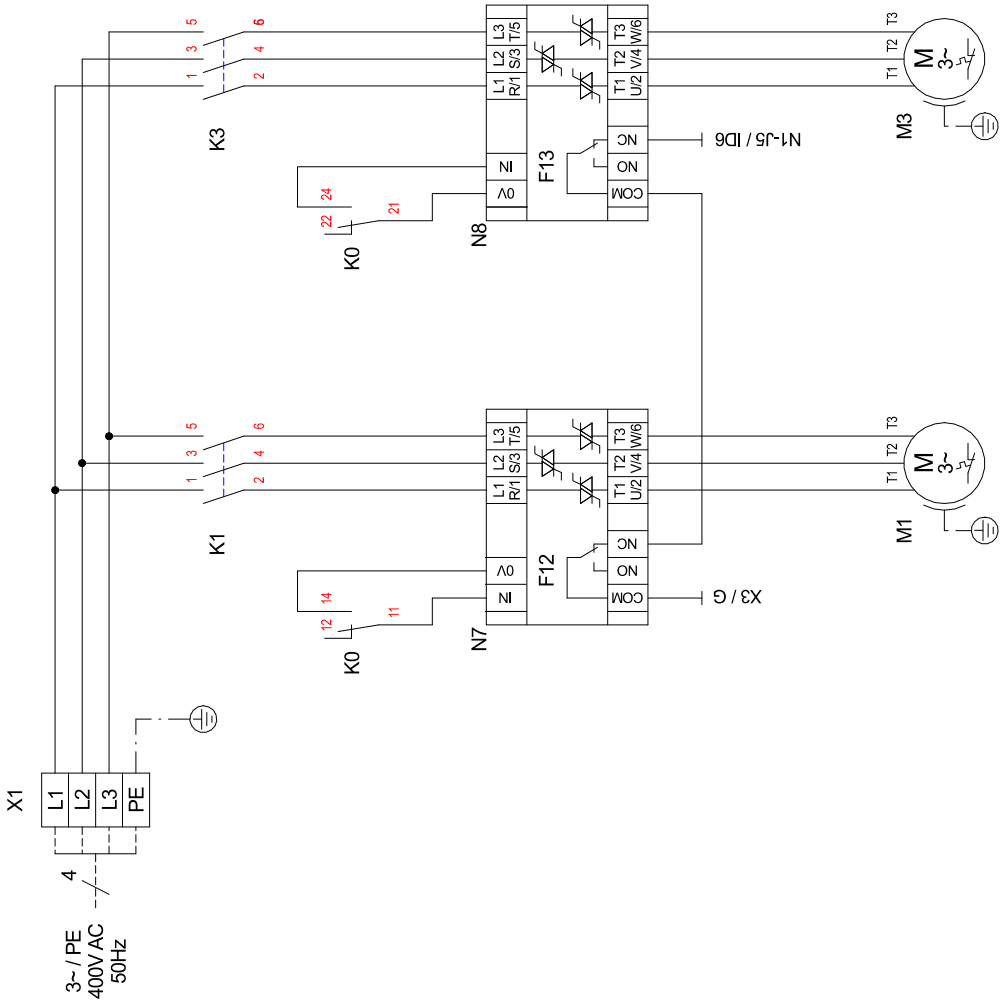
3.1 Steuerung / Control / Commande WI 120TU



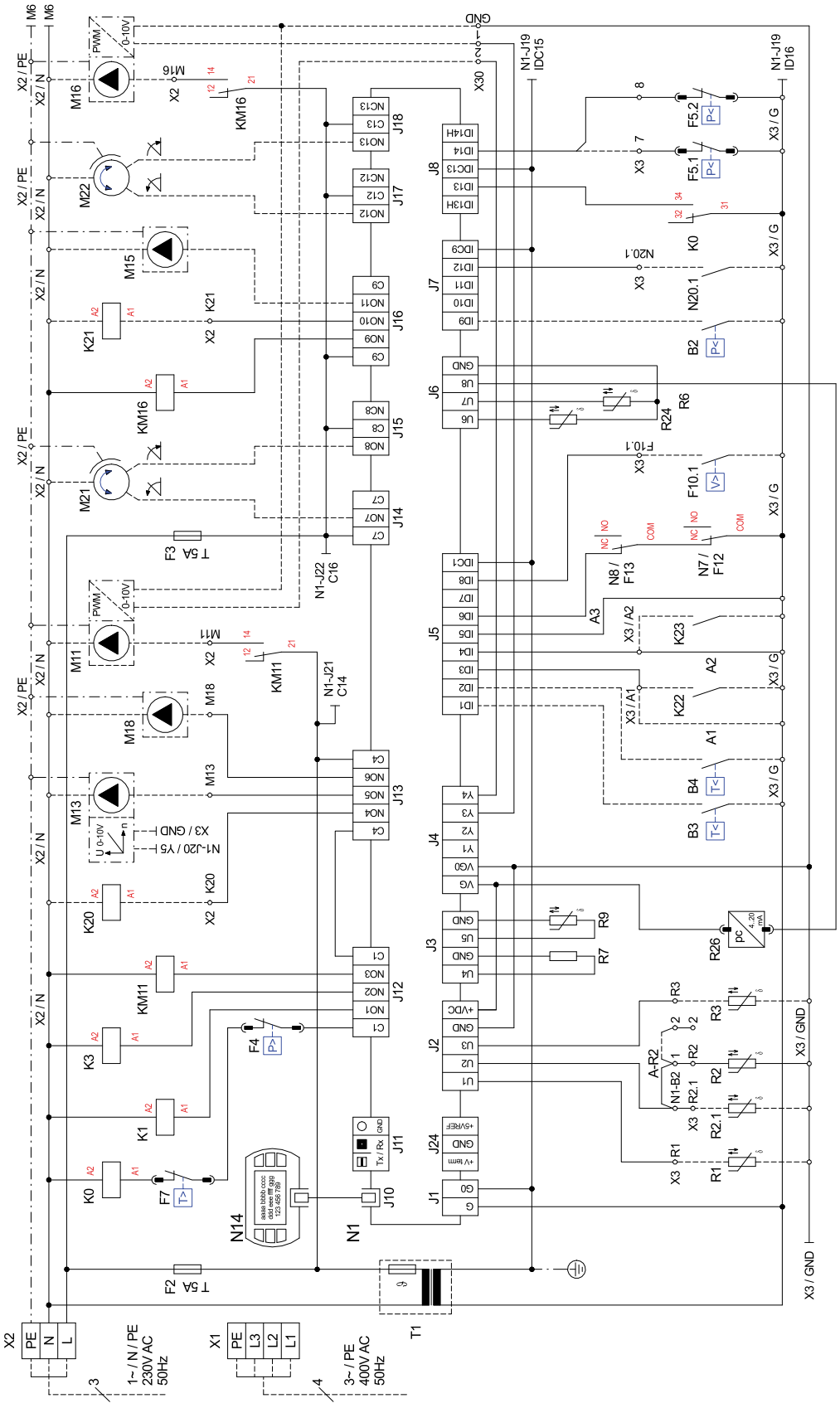
3.2 Steuerung / Control / Commande WI 120TU



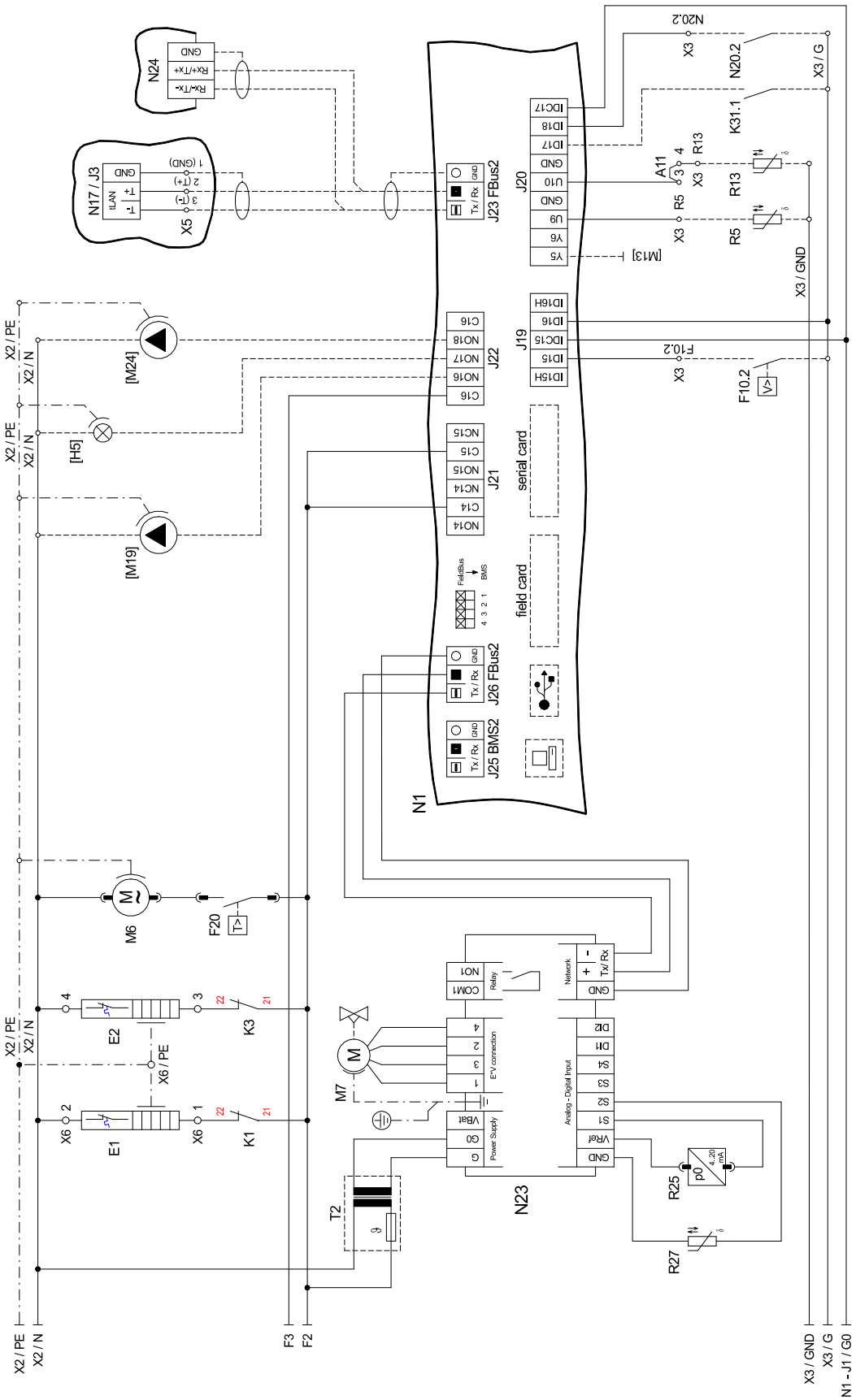
3.3 Last / Load / Charge WI 120TU



3.4 Anschlussplan / Connection Plan / Schéma de connexion WI 120TU



3.5 Anschlussplan / Connection Plan / Schéma de connexion WI 120TU



3.6 Legende / Legend / Légende WI 120TU

A1	Brücke EVU-Sperre, muss eingelegt werden, wenn kein EVU-Sperrschütz vorhanden ist (Kontakt offen = EVU-Sperre)	Utility block (EVU) bridge must be inserted if no utility blocking contactor is present (contact open = utility block).	Pont de blocage de la société d'électricité, à insérer en absence de contacteur de blocage de la société d'électricité (contact ouvert = blocage de la société d'électricité)
A2	Brücke Sperre: muss entfernt werden, wenn der Eingang genutzt wird (Eingang offen = WP gesperrt)	Block bridge: Must be removed when the input is being used (input open = HP blocked).	Pont de blocage : à retirer si l'entrée est utilisée (entrée ouverte = pompe à chaleur bloquée)
A3	Brücke Störung M11: muß entfernt werden, wenn der Eingang genutzt wird (Eingang offen = Störung M11)	M11 link cable fault: must be removed when the input is being used (input open = M11 fault)	Pont défaut M11 : à retirer si l'entrée est utilisée (entrée ouverte = défaut M11)
A11	Brücke Solar:bei Verwendung eines Solarmoduls muss die Brücke entfernt werden und die Klemmstellen mit dem Solar-Modul verbunden werden.	Solar bridge: When a solar energy module is used, the bridge must be removed and the solar energy module connected to the terminal connections.	Pont solaire : en cas d'utilisation d'un module solaire, retirer le pont et connecter les bornes au module solaire.
A - R2	Brücke Rücklauffühler: - muss versetzt werden, wenn doppelt differenzdruckloser Verteiler und „Heizkreisumkehrventil“ verwendet wird. Neue Klemmstellen: X3 / 1 und X3 / 2	Return sensor bridge: - Must be moved when a dual differential pressureless manifold and a “heating circuit reversing valve” are used. New terminal connections: X3/1 and X3/2	Pont sonde sur circuit de retour : - à déplacer si le distributeur double sans pression différentielle et la « vanne d'inversion du circuit de chauffage » sont utilisés. Nouveaux emplacements de borne : X3 / 1 et X3 / 2
B2*	Niederdruckprssostat Primärkreis	Low-pressure switch, primary circuit	Pressostat basse pression circuit primaire
B3*	Thermostat Warmwasser	Hot water thermostat	Thermostat eau chaude
B4*	Thermostat Schwimmbadwasser	Swimming pool water thermostat	Thermostat eau de piscine
E1	Ölsumpfheizung M1	Oil sump heater M1	Chauffage à carter d'huile M1
E2	Ölsumpfheizung M2	Oil sump heater M2	Chauffage à carter d'huile M2
E9*	Tauchheizkörper Warmwasser)	Immersion heater for hot water	Résistance immergée eau chaude sanitaire
E10*	2. Wärmeerzeuger	2ndheat generator	2ème générateur de chaleur
F2	Sicherung für Steckklemmen J12; J13 und J21 5x20 / 5,0AT	Fuse for plug-in terminals J12; J13 and J21 5x20 / 5.0AT	Fusible pour bornes enfichables J12 ; J13 et J21 5x20 / 5,0AT
F3	Sicherung für Steckklemmen J14 bis J18 und J22 5x20 / 5,0AT	Fuse for plug-in terminals J14 to J18 and J22 5x20 / 5.0AT	Fusible pour bornes enfichables J14 à J18 et J22 5x20 / 5,0AT
F4	Hochdruckpressostat	High-pressure switch	Pressostat haute pression
F5.1	Niederdruckpressostat Sole/Wasser-Wärmepumpe	Low-pressure switch brin-to water heat pump	Pressostat basse pression pompe à chaleur eau glycolée/eau
F5.2	Niederdruckpressostat Wasser/Wasser-Wärmepumpe	Low-pressure switch water-to water heat pump	Pressostat basse pression pompe à chaleur eau/eau
F7	Heißgasthermostat	Hot gas thermostat	Thermostat gaz chaud
F10.1*	Durchflussschalter Primärkreis	Flow rate switch for primary circuit	Commutateur de débit circuit primaire
F10.2*	Durchflussschalter Sekundärkreis	Flow rate switch for secondary circuit	Commutateur de débit circuit secondaire
F12	Störmeldekontakt N7	Fault signaling contact N7	Contact de signalisation de défauts N7
F13	Störmeldekontakt N8	Fault signaling contact N8	Contact de signalisation de défauts N8
F20	Thermostat Schaltkasten	Thermostat switch box	Thermostat de boîtier électrique
[H5]*	Leuchte Störfernanzeige	Remote fault indicator lamp	Témoin de télédétection de pannes
J1	Spannungsversorgung	Voltage supply	Alimentation en tension
J2-3	Analogeingänge	Analogue inputs	Entrées analogiques
J4	Analogausgänge	Analogue outputs	Sorties analogiques
J5	Digitaleingänge	Digital inputs	Entrées numériques
J6	Analogausgänge	Analogue outputs	Sorties analogiques
J7-8	Digitaleingänge	Digital inputs	Entrées numériques
J10	Bedienteil	Control panel	Unité de commande
J11	frei	free	libre
J12-J18	230 V AC - Ausgänge	230 V AC outputs	Sorties 230 V AC
J19	Digitaleingänge	Digital inputs	Entrées numériques
J20	Analogausgänge; Analogeingänge, Digitaleingänge	Analogue outputs; Analogue inputs, Digital inputs	Sorties analogiques, entrées analogiques, entrées numériques
J21-22	Digitalausgänge	Digital outputs	Sorties numériques
J23	Bus-Verbindung extern	Bus connection external	Raccordement externe au bus
J24	Spannungsversorgung für Komponenten	Power supply for components	Alimentation en tension des composants
J25	Schnittstelle	Interface	Interface
J26	Bus-Verbindung internThermostat	Bus connection internal	Raccordement interne au bus
K0	Sicherheitsschütz	Safety contactor	Contacteur de sécurité
K1	Schütz M1	Contactor M1	Contacteur M1
K3	Schütz M3	Contactor M3	Contacteur M3
K20*	Schütz E10	Contactor E10	Contacteur E10
K21*	Schütz E9	Contactor E9	Contacteur E9
K22*	EVU-Sperrschütz	Utility blocking contactor	Contacteur de coupure du fournisseur d'énergie
K23*	Hilfsrelais für Sperreingang	Auxiliary relay for disable contactor	Relais auxiliaire pour entrée du contacteur de blocage
K31.1*	Anforderung Zirkulation Warmwasser	Domestic hot water circulation request	Demande circulation ECS
KM11	Hilfsrelais M11	Auxiliary relay M11	Relais auxiliaire M11
KM16	Hilfsrelais M16	Auxiliary relay M16	Relais auxiliaire M16
M1	Verdichter 1	Compressor 1	Compresseur 1
M3	Verdichter 2	Compressor 2	Compresseur 2
M6	Schaltschranklüfter	Control cabinet fan	Ventilateur d'armoire électrique
M7	Stellmotor für Expansionsventil	Actuator for expansion valve	Servomoteur pour détendeur
M11*	Primärkreispumpe	Primary circuit pump	Pompe circuit primaire
M13*	Heizungsumwälzpumpe	Heat circulating pump	Circulateur de chauffage
M15*	Heizungsumwälzpumpe 2. Heizkreis	Heat circulating pump for heating circuit 2	Circulateur de chauffage pour le 2e circuit de chauffage
M16*	Zusatzumwälzpumpe	Auxiliary circulating pump	Circulateur supplémentaire
M18*	Warmwasserladepumpe	Hot water loading pump	Pompe de charge eau chaude sanitaire
[M19]*	Schwimmbadwasserumwälzpumpe	Swimming pool circulating pump	Circulateur de la piscine
M21*	Mischer Hauptkreis oder 3. Heizkreis	Mixer for main circuit or heating circuit 3	Mélangeur circuit principal ou 3ème circuit de chauffage

M22*	Mischer 2. Heizkreis	Mixer for heating circuit 2	Mélangeur 2e circuit de chauffage
[M24]*	Zirkulationspumpe Warmwasser	Domestic hot water circulating pump	Pompe de circulation eau chaude sanitaire
N1	Regeleinheit	Control unit	Unité de régulation
N7	Sanftanlaufsteuerung M1	Soft start control M1	Commande de démarrage progressif M1
N8	Sanftanlaufsteuerung M3	Soft start control M3	Commande de démarrage progressif M3
N14	Bedienteil	Control panel	Unité de commande
N17*	pCOe-Modul	pCOe module	Module pCOe
N20*	Wärmemengenzähler	Thermal energy meter	Compteur de chaleur
N23	Ansteuerung elektronisches Expansionsventil E*V connection (1 = grün; 2 = gelb; 3 = braun; 4 = weiß)	Control for electronic expansion valve E*V connection (1=green; 2=yellow; 3=brown; 4=white)	Commande détendeur électronique connexion E*V (1=vert ; 2=jaune ; 3=marron ; 4=blanc)
N24*	Smart RTC	Smart RTC	Smart RTC
R1*	Außenfühler	External sensor	Sonde extérieure
R2	Rücklauffühler Heizkreis	Return sensor for heating circuit	Sonde de retour circuit de chauffage
R2.1*	Rücklauffühler Heizkreis im doppelt differenzdrucklosen Verteiler	Return sensor for heating circuit in dual differential pressureless manifold	Sonde de retour circuit de chauffage dans le distributeur double sans pression différentielle
R3*	Warmwasserfühler	Hot water sensor	Sonde d'eau chaude
R5*	Fühler 2. Heizkreis	Sensor heating circuit 2	Sonde pour 2e circuit de chauffage
R6	Vorlauffühler Primärkreis	Flow sensor for primary circuit	Sonde aller circuit primaire
R7	Codierwiderstand	Coding resistor	Résistance de codage
R9	Vorlauffühler Heizkreis	Flow sensor for heating circuit	Sonde aller circuit de chauffage
R13*	Fühler regenerativ, Raumfühler, Fühler 3. Heizkreis	Renewable sensor, room sensor, sensor for heating circuit 3	Sonde mode régénératif, sonde d'ambiance, sonde 3ème circuit de chauffage
R24	Rücklauffühler Primärkreis	Return sensor, primary circuit	Sonde retour circuit primaire
R25	Drucksensor Kältekreis - Niederdruck pO	Pressure sensor for refrigerating circuit - low pressure pO	Capteur de pression circuit réfrigérant - basse pression pO
R26	Drucksensor Kältekreis - Hochdruck pc	Pressure sensor for refrigerating circuit - high pressure pc	Capteur de pression circuit réfrigérant - haute pression pc
R27	Sauggasfühler	Suction gas sensor	Sonde de gaz d'aspiration
T1	Sicherheitstransformator 230 / 24 V AC	Safety transformer 230 / 24 V AC	Transformateur de sécurité 230 / 24 V AC
T2	Sicherheitstransformator 230 / 24 V AC	Safety transformer 230 / 24 V AC	Transformateur de sécurité 230 / 24 V AC
X1	Klemmleiste Einspeisung	Terminal strip, infeed	Alimentation bornier
X2	Klemmleiste Spannung = 230 V AC	Terminal strip voltage = 230 V AC	Tension bornier = 230 V AC
X3	Klemmleiste Kleinspannung < 25 V AC	Terminal strip, extra-low voltage < 25 V AC	Faible tension bornier < 25 V AC
X6	Klemmleiste Ölsumpfheizung	Oil sump heater terminal strip	Bornier chauffage à carter d'huile
X30	Klemmleiste Kleinspannung < 12 V DC	Terminal strip, extra-low voltage < 12 V DC	Faible tension bornier < 12 V DC
XF4	Klemmleiste F4	Terminal strip F4	Bornier F4
*	Bauteile sind bauseits anzuschließen / beizustellen	Components must be connected / supplied by the customer	Les pièces sont à raccorder / à fournir par le client
[ ]	Flexible Beschaltung - siehe Vorkonfiguration (Änderung nur durch Kundendienst!)	Flexible switching - see pre-configuration (changes by after-sales service only!)	Commande flexible - voir pré-configuration (modification uniquement par le SAV !)
———	werksseitig verdrahtet	Wired ready for use	câblé en usine
- - - - - -	bauseits bei Bedarf anzuschließen	To be connected by the customer as required	À raccorder par le client au besoin

⚠ ACHTUNG!

An den Steckklemmen N1-J1 bis J11, J19, J20; J23 bis J26 und der Klemmleisten X3 und X30 liegt Kleinspannung an. Auf keinen Fall darf hier eine höhere Spannung angelegt werden.

⚠ CAUTION!

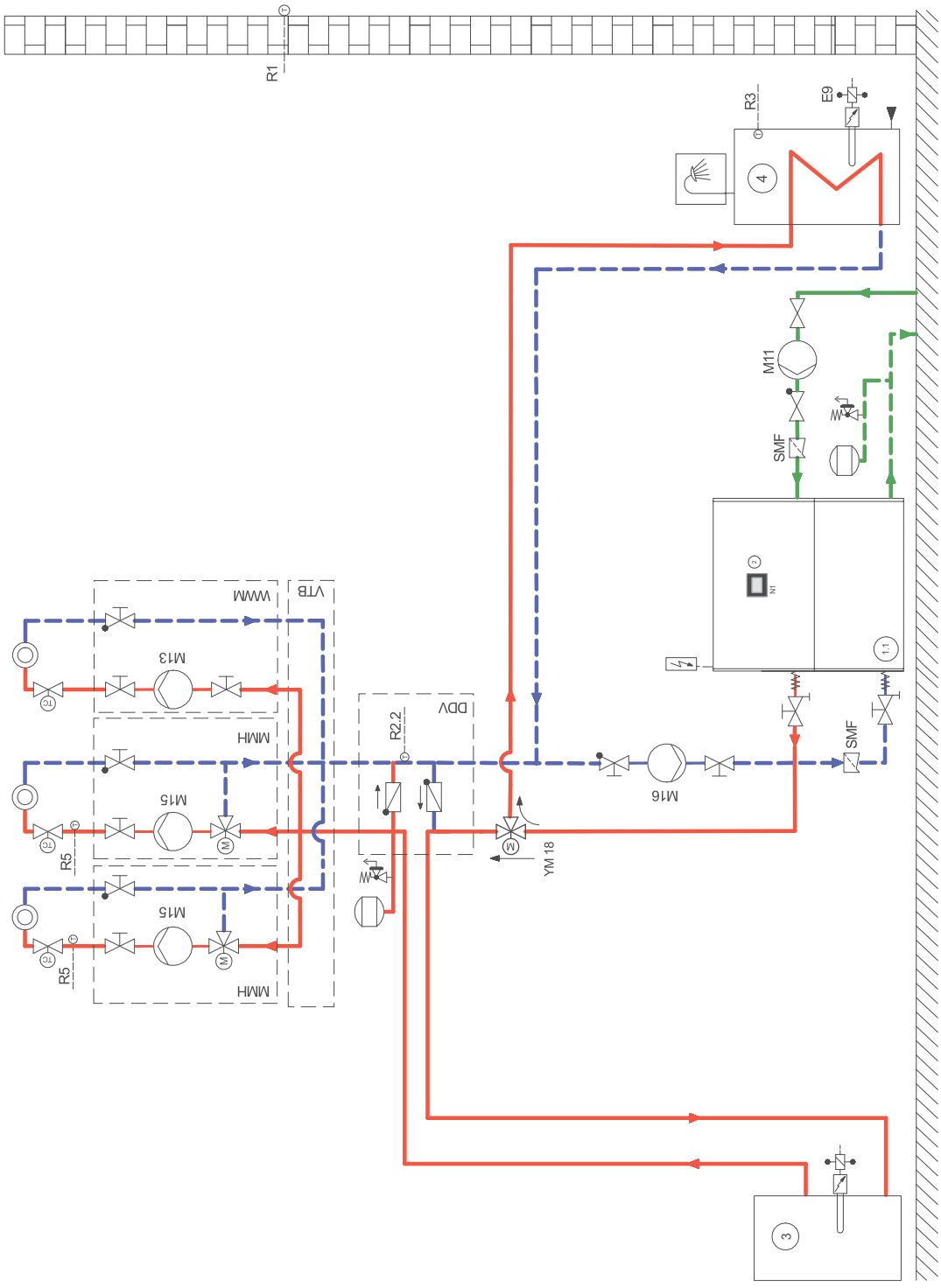
Plug-in terminals N1-J1 to J11, J19, J20, J23 to J26 and terminal strip X3 and X30 are connected to extra-low voltage. A higher voltage must on no account be connected.

⚠ ATTENTION !

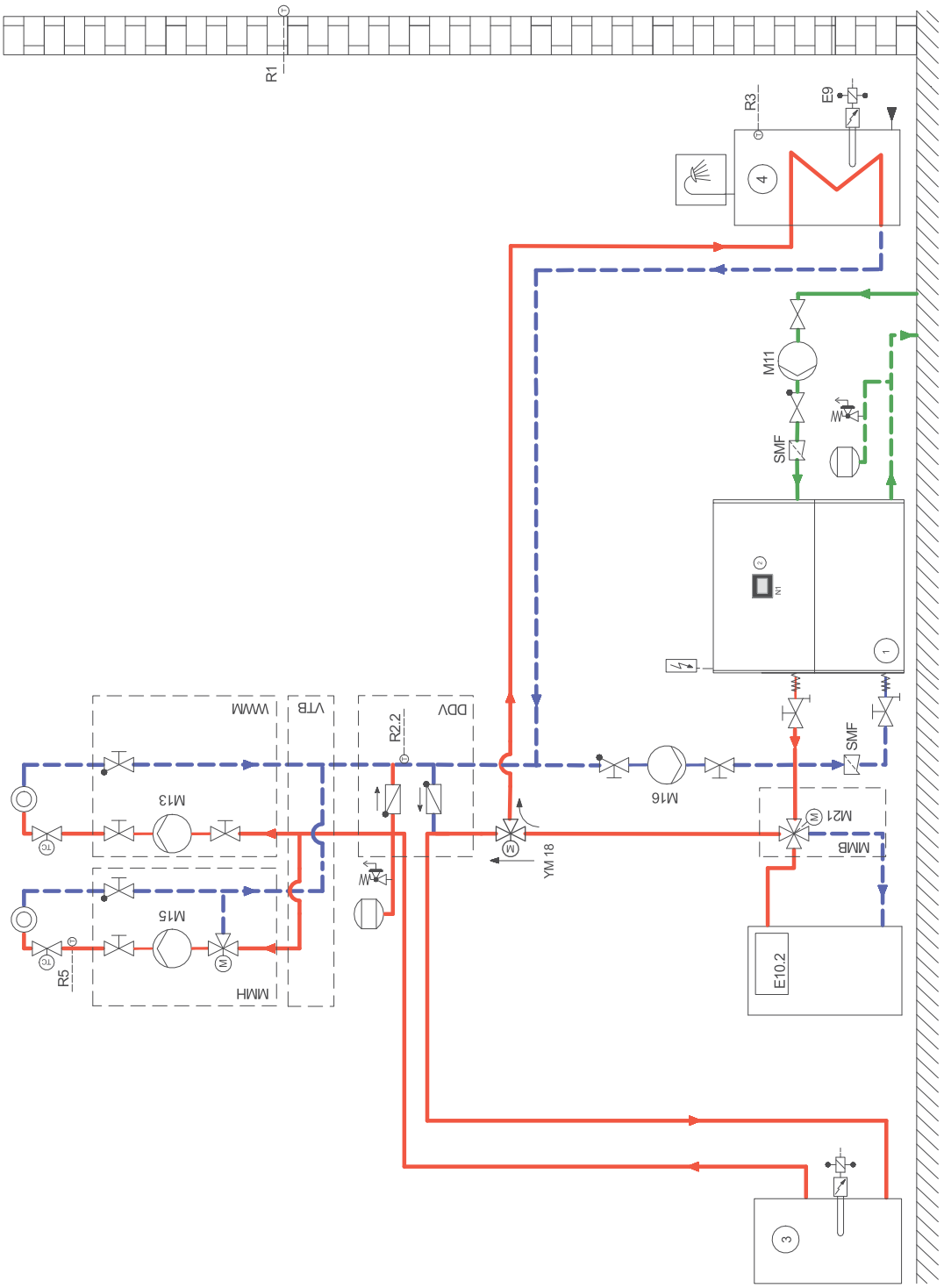
Une faible tension est appliquée aux bornes enfichables N1-J1 à J11, J19, J20, J23 à J26 et au bornier X3 à X30. Ne jamais appliquer une tension plus élevée.

4 Hydraulische Einbindungsschemen / Hydraulic integration diagrams / Schémas d'intégration hydraulique

4.1 Wärmepumpenanlage mit 3 Heizkreisen und Warmwasserbereitung / Monovalent heat pump system with three heating circuits and domestic hot water preparation / Installation monovalente de pompe à chaleur avec trois circuits de chauffage et production d'eau chaude sanitaire



4.2 Bivalente Wärmepumpenanlage mit zwei Heizkreisen und Warmwasserbereitung / Bivalent system with two heating circuits and domestic hot water preparation / Installation bivalente avec deux circuits de chauffage et production d´eau chaude sanitaire



4.3 Legende / Legend / Légende

	Rückschlagventil	Check valve	Clapet anti-retour
	Absperrventil	Shutoff valve	Robinet d’arrêt
	Schmutzfänger	Dirt trap	Filtre
	Dreiwegemischer	Three-way mixer	Mélangeur 3 voies
	Umwälzpumpe	Circulating pump	Circulateur
	Ausdehnungsgefäß	Expansion vessel	Vase d´expansion
	Raumtemperaturgesteuertes Ventil	Room temperature-controlled valve	Vanne commandée par température ambiante
	Absperrventil mit Rückschlagventil	Shutoff valve with check valve	Robinet d’arrêt avec clapet anti-retour
	Absperrventil mit Entwässerung	Shutoff valve with drainage	Robinet d'arrêt avec écoulement
	Sicherheitsventilkombination	Safety valve combination	Groupe de valves de sécurité
	Wärmeverbraucher	Heat consumer	Consommateur de chaleur
	Vierwegeumschaltventil	Four-way reversing valve	Vanne d'inversion 4 voies
	Temperaturfühler	Temperature sensor	Sonde de température
	Flexibler Anschlussschlauch	Flexible connection hose	Tuyau de raccord flexible
	Rückschlagklappe	Check valve	Clapet anti-retour
	Wasser/Wasser-Wärmepumpe	Water-to-water heat pump	Pompe à chaleur eau-eau
	Reihen-Pufferspeicher	Buffer tank connected in series	Ballon tampon en série
	Warmwasserspeicher	Hot water cylinder	Ballon d’eau chaude sanitaire
E9	Flanschheizung Warmwasser	Flange heater, hot water	Cartouche chauffante ECS
E10.2	Öl / Gaskessel	Oil / gas boiler	Chaudière fuel / gaz
M11	Primärumwälzpumpe	Primary circulating pump	Circulateur primaire
M13	Heizungsumwälzpumpe	Heat circulating pump	Circulateur de chauffage
M15	Heizungsumwälzpumpe 2. Heizkreis	Heat circulating pump for heating circuit 2	Circulateur de chauffage 2ème circuit de chauffage
M16	Zusatzumwälzpumpe	Auxiliary circulationpump	Circulateur supplémentaire
M18	Warmwasserladepumpe	Hot water loading pump	Pompe de charge eau chaude sanitaire
M21	Mischer Hauptkreis od. 3. Heizkreis	Mixer for main circuit or heating circuit 3	Mélangeur circuit principal ou 3ème circuit de chauffage
M22	Mischer 2. Heizkreis	Mixer for heating circuit 2	Mélangeur 2ème circuit de chauffage
N1	Wärmepumpenmanager	Heat pump manager	Gestionnaire de pompe à chaleur
R1	Außenwandfühler	External wall sensor	Sonde sur mur extérieur
R2	Rücklauffühler	Return flow sensor	Sonde de retour
R3	Warmwasserfühler	Hot water sensor	Sonde sur circuit d’eau chaude sanitaire
R5	Temperaturfühler 2. Heizkreis	Temperature sensor for heating circuit 2	Sonde de température 2ème circuit de chauffage
R13	Fühler 3. Heizkreis / Fühler regenerativ	Sensor for heating circuit 3 / renewable sensor	Sonde 3ème circuit de chauffage / sonde mode régénératif

5 Konformitätserklärung / Declaration of Conformity / Déclaration de conformité

Die aktuelle CE-Konformitätserklärung finden sie als Download unter:
You can find and download the current CE conformity declaration at:
Vous pouvez télécharger la déclaration de conformité CE actuelle sous :

https://dimplex.de/wi120tu



Glen Dimplex Deutschland

Zentrale
Glen Dimplex Deutschland GmbH
Am Goldenen Feld 18
D-95326 Kulmbach

T +49 9221 709-101
F +49 9221 709-339
info@dimplex.de
www.dimplex.de

Geschäftsstelle Österreich
Glen Dimplex Austria GmbH
Hauptstraße 71
A-5302 Henndorf am Wallersee

T +43 6214 20330
F +43 6214 203304
info@dimplex.at
www.dimplex.at

Dimplex Schweiz
Glen Dimplex Swiss AG
Seestrasse 110a
CH-8610 Uster

Projektierung- und Angebotswesen

Projektierung Ihrer Projekte und Planungsunterstützung.

T +49 9221 709-616
F +49 9221 709-924616
projektierung@dimplex.de

Vertriebsinnendienst
Bestellungen und Liefertermine

T +49 9221 709-200
F +49 9221 709-924200
Mo - Do: 7:30 bis 16:30 Uhr
Fr: 7:30 bis 15:00 Uhr
orders@dimplex.de

Produkt- und Anwendungsinformation

Wärmepumpen, Speicherheizgeräte, elektrische Raumheizgeräte, Lüftungsgeräte, elektrische Warmwasserbereiter.

T +49 9221 709-606
F +49 9221 709-924606

Service vor Ort
Kundendienst, Technische Unterstützung und Ersatzteile. Hilfestellung vor und nach Installation Ihrer Geräte.

T +49 9221 709-545
F +49 9221 709-924545
Mo - Do: 7:00 bis 17:00 Uhr
Fr: 7:00 bis 15:00 Uhr
service@dimplex.de

Kundendienst im Internet beauftragen:
www.dimplex.de/dimplex-service